



THE WHOLE WORLD IS WATCHING: Successful Defense of Claims in An Increasingly Visible World

MAY 15, 2019
W Chicago City Center
172 West Adams Street - Chicago

Summer 1968. Protestors and police clashed violently up and down Michigan Avenue and in Chicago's parks and film on the evening news brought the conflict into millions of homes. Meanwhile, in the midst of the confrontations, onlookers chanted "The whole world is watching."

No, Eagle is not bringing the 1968 Democratic Convention back to Chicago. We are, however, returning to Chicago for this year's annual meeting and Spring Conference. Our conference this year reflects the ever-changing issues that continue to evolve in the claims arena but also the increased pressures brought to bear on claims professionals and defense counsel alike as the claims and defense process becomes increasingly transparent and visible. Today, it seems as though what we do can be seen or discovered by everybody, both within our companies and law firms and by courts and claimants. This conference will focus on the claims professional's and defense counsel's roles and new tricks of the trades in dealing with mediations, will address the heady impact of legalized and semi-legalized marijuana on existing law and lawsuits and will explore the not-too-distant future changes we're likely to see in insurance, litigation, claims departments and law firms and the challenges those changes will pose for all of us.

"The Whole World is Watching" will also look at the availability of evidence across national borders. In an era where commercial transactions, manufacturing, electronic data and people's lives as a whole typically take place in many different countries, it is no longer unusual for claims we defend to involve evidence that is located outside the United States. This conference, with the guidance of our international members, will explore the special processes and considerations that can facilitate obtaining and utilizing that evidence and teach us how we can better use the full range of available resources to successfully resolve claims.

Eagle's Spring Conference promises to be an engaging and wild ride through interesting, important and challenging topics. Your participation (and occasional chanting and protest of the non-violent variety) are most welcome. Come be part of "The Whole World is Watching" .

REGISTER BY MAY 10th

VENUE

W Chicago City Center
172 West Adams Street
Chicago, IL 60603
312-332-1200
[Marriott W Chicago City Center](#)

CONFERENCE FEES

Complimentary to Guests

HOTEL ROOM REQUESTS BY APRIL 12TH

Room Rate: \$279 Paid Directly to Hotel
Check In: 3PM
Check Out: 12PM
Complimentary Wi Fi in guestrooms.

**Reception and Dinner Immediately
Following the Seminar**

Adjuster Continuing Education Credits are pending for Florida, Oklahoma and Texas
Legal Continuing Education Credits are pending for Illinois and Wisconsin

Eagle International Associates, Inc. is an international network of independent law firms, adjusters and claims related service providers throughout the United States and Europe.

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For more information, please visit www.eagle-law.com
or contact Terri Napolitani at terri.napolitani@eagle-law.com (702-221-1399)

REGISTER ONLINE - [EAGLE CHICAGO 2019 REGISTRATION](#)

THE WHOLE WORLD IS WATCHING: Successful Defense of Claims in An Increasingly Visible World PROGRAM

Great Room 2, Plateau Level
Business Casual Attire

12:00 pm Registration/Sign-In

12:45 pm Welcoming Remarks

John W. VanDenburgh, Esq., Napierski, VanDenburgh, Napierski & O'Connor, LLP
Chair, Eagle International Associates, Inc.

Program Introduction

Mitchell A. Orpett, Esq., Tribler Orpett & Meyer, P.C.
Vice Chair, Eagle International Associates, Inc.
Program Chair

1:00 pm Up in Smoke – How Do the Changing Marijuana Laws Impact Claims?

Moderators: Ron Thackery, Esq., Pozo-Diaz & Pozo, P.A.
David V. Hayes, Esq., Owen Gleaton Egan Jones & Sweeney LLP

2:00 pm Gathering and Protecting Evidence in Canada & Europe, for Insurers, Litigants & Attorneys....We Are No Longer In Kansas, Toto

Moderators: David A. Bertschi, Esq., Bertschi Orth Solicitors and Barristers LLP - Ottawa
Paul M. Finamore, Esq. - Maryland
Panelists: Michael P. Acain, Esq., McKay deLorimier & Acain – California
Klara Dvorakova, Esq., Holubova Advokati - Czech Republic
Pierre Humblet, Esq., Lebeau & Humblet - Belgium

2:45 pm BREAK

3:00 pm Mediation: Behind Closed Doors

Moderators: Lindsey J. Woodrow, Esq., Waldeck Law Firm P.A.
Jeffrey V. Hill, Esq., Hill & Lamb LLP

4:00 pm The Future of Successful Litigation Management: 2020's Not Just Hindsight Any More

Moderators: Mitchell A. Orpett, Esq., Tribler Orpett & Meyer, P.C.
Matthew L. Schrader, Esq., Reminger Co., LPA

**5:00 pm Closing Remarks
Cocktail Reception**

6:15 pm Dinner

GUEST PANELISTS

Michael DeLonay, Vice President, Swiss Re
Glenn Fischer, Senior Counsel, Complex Claims, Markel Service, Incorporated
Laura Frankel, JAMS

Reema Hammoud PharmD, BCPS, Director Clinical Pharmacy, Complex Pharmacy Management, Sedgwick
Dean C. Heizer, Esq., Executive Director, Chief Legal Strategist, LivWell Enlightened Health
Haralyn Isaac, Vice President Claims, Great American Insurance Company
Crystal Ivy, Claims Director, AmTrust Financial Services, Inc.
Jeff Kichaven, Esq., Principal Mediator, Jeff Kichaven Commercial Mediation
Kieran J. O'Rourke CPCU, CRM, CIC, Vice President, Director of Underwriting, Cannasure Ins. Services LLC
Kim G. Quarles, Senior Vice President, Willis Towers Watson
Steven B. Sherman, J.D., PSA Insurance & Financial Services
Carol Threlkeld, Strategic Claims Consultant, Berkley Select
Tom Werlein, Associate Counsel, Sentry Insurance