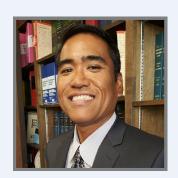
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David Bertschi is a founding partner at Bertschi Orth Solicitors and Barristers LLP./s.r.l. "BOS Law". David is an experienced Civil trial attorney who for the past 34 years has restricted his Insurance and Risk Management practice to highly contentious, catastrophic and precedent-setting cases in insurance law. David represents insurers, self-insured corporations and institutional clients throughout Canada, the US and overseas. David is fluently bilingual. He has represented clients in Jury & non-Jury trials and before a variety of Administrative Tribunals on complex multi-party, multi-jurisdictional and catastrophic losses. David is a former part-time Assistant Crown Attorney and Ontario Human Rights Prosecutor. He is an accredited mediator who uses his training in mediations and arbitrations of litigation disputes both in private and court-mandated proceedings.

David is a past President of the Canadian Defence Lawyers, which is Canada's largest organization of civil defence trial lawyers. In recognition of his substantial experience in insurance litigation, David has been invited to write and speak on numerous issues of interest to insurers, self-insured corporate clients and to various industry associations including: the Advocate's Society, the Ontario Bar Association, the Bar Admission Course, Canadian Defence Lawyers, the FDCC and the Canadian Chamber of Commerce on "hotbutton" topics such as: Assessing Catastrophic Impairment, Aggravated and Punitive Damages, Employer and Host Liability, Uninsured and Underinsured Liability, Privacy, Cyber Security and the GDPR, on the art of Cross -Examination and on Preparing and Presenting Expert Evidence at the CAT and CMLE annual certification programs for the Canadian Society of Medical Evaluators (CSME).

For a listing of David's credentials and accomplishments and those of the lawyers at BOS Law, please visit our website at www.boslaw.ca.

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Klara is a leading travel law specialist in the Czech Republic. She is the co-author of the first Czech complex legal book on travel law: Travel Law (Dvorakova, born Havlickova, K., Kralova, R. Cestovni pravo. Praha: C. H. Beck, 2015) and has commented on package travel contract in the Civil Code Commentary (Praha: C. H. Beck, 2017 and 2019). She gives lectures on Travel law at the Faculty of Law in Prague and Brno, and regularly publishes articles and gives lectures on legal issues related to liability, travelling and regulation of travel business. Klara's clients are predominantly tour operators, travel agents, hotels and other travel businesses, whom she advises on how to get started or realize new projects and how to conduct business in accordance with the laws applicable to the sector of tourism, including the insurance issues. Klara is also an experienced professional liability lawyer. She has a special interest in personal injury cases caused by accidents during travelling, and sports — especially climbing or mountaineering. She currently acts as a chief of the Legal Experts Working Group of the International Climbing and Mountaineering Federation (UIAA).

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Mr. Finamore has an AV- preeminent peer rating in Litigation, Insurance, and Labor and Employment. He has been recognized as a top attorney by Maryland SuperLawyers magazine annually from 2008 through the present. He is a three-time recipient of the Golden Gavel Award from the Westfield Group of Insurance Companies. He is a member of Eagle International Associates, Inc. and the Federation of Defense Corporate Counsel.

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Glenn Fischer is Senior Counsel, Complex Claims, at Markel Service, Incorporated. He is responsible for matters of high exposure and complexity involving professional liability risks faced by lawyers, medical professionals, insurance agents and brokers, IT professionals, architects and engineers, environmental contractors, senior living facilities and other miscellaneous professional risks. Glenn came to Markel in 2008 from private law practice, and previously held positions as senior claims examiner, executive claims examiner, and claims manager. He received his JD cum laude from the John Marshall Law School, Chicago, where he was a member of the Law Review.

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Throughout her 30 year career in the insurance industry and as a litigator, **Laura B. Frankel**, Esq. developed a strong reputation as a skilled negotiator and case evaluator. Ms. Frankel joined JAMS after more than 15 years at CNA Insurance. At CNA, she was involved in litigation management of complex, high exposure legal malpractice and other professional liability cases; coverage evaluation and litigation and trial roundtables. She participated in hundreds of mediations around the country.

Ms. Frankel has special expertise in complex, high-severity professional liability claims for lawyers and accounting professionals. During her law firm practice, she handled a wide range of civil litigation, with a focus on medical malpractice cases. She is recognized for her tenacious, collaborative and creative approach to problem solving. She has a keen understanding of how to assess risk on both sides of a dispute.

Ms. Frankel has extensive experience in the resolution of complex disputes Insurance Coverage, Bad Faith, Professional Liability, Personal Injury and Products Liability.

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Reema Hammoud, Director Clinical Pharmacy, Complex Pharmacy Management, Sedgwick. Reema is a board certified pharmacist with over 10 years of experience. She earned her doctorate of pharmacy from Ferris State University in 2006 and gained board certification in pharmacotherapy in 2014. She has experience working in a multitude of clinical settings including community, hospital, and psychiatric. Reema joined Sedgwick in 2014 and has been active in formulary management, clinical services, and drug utilization management. Along with working as a clinical liaison between clients and pharmacy benefit managers, Reema provides developmental support to the Complex Pharmacy Management Team.

Through her experience and training she has helped integrate pharmacy solutions and opioid best practices into Sedgwick, helping numerus clients and claimants successfully transition away from opioid treatment.

Reema has helped Sedgwick with the creation of a new student clerkship program which allows pharmacy students the opportunity to include workers' compensation studies as part of their pharmacy curriculum. She has also created a summer internship program that will allow Sedgwick the opportunity to work with newly trained pharmacy students to synergistically enhance complex pharmacy services.

Reema's main goal is to work with clients and providers to ensure the best results for the injured worker. Reema and her highly trained staff utilize best practices which include the development of weaning protocols that focus on opportunities to allow providers to discontinue medications in a safe and effective way. This allows clients the benefit of having their injured workers off of medications that may have been hindering their complete recovery.

Outside of the clinical realm, Reema has been passionate about cultivating an atmosphere of ideas by promoting inclusion. She is currently the Chair of Diversity and Inclusion council at Sedgwick, local office Manager Liaison for culture warrior committee, and a Member of the committee of the Saint Joseph Mercy Hospital board.

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David V. Hayes is a partner at Owen, Gleaton, Egan, Jones & Sweeney, LLP, in Atlanta. As a litigator, David represents medical professionals, businesses and governmental entities in state and federal courts across the Southeast. David is licensed in Alabama and Georgia. He received his undergraduate degree from Samford University, in Birmingham, Alabama, and graduated from the Cumberland School of Law at Samford University. David is heavily involved in DRI, the Young Lawyers Division of the American Bar Association and the State Bar of Georgia. David lives in Atlanta with his wife and two boys.

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Dean Heizer has been practicing law in Colorado for 29 years. Prior to joining LivWell, Dean was a founder and managing partner of Heizer Paul LLP, a boutique Denver firm representing clients in complex civil litigation, civil rights, regulatory matters, employment, employee benefits, non-profit formation and counseling, politics and government relations. Prior to forming Heizer Paul LLP, Dean was a partner with Gorsuch Kirgis LLP, where his practice focused on management side labor and employment law and the representation of Taft-Hartley pension plans and health benefit plans.

At Livwell, Dean, Executive Director and Chief Legal Strategist, is responsible for the legal affairs, human resources, security and compliance, risk management and insurance and government relations. Dean assists LivWell with corporate legal and political strategy, and helps the firm to navigate the regulatory pitfalls inherent to the business. Dean also acts as the gatekeeper for all of the firm's outside counsel relationships from litigation to transactions.

LivWell is one of Colorado's largest vertically integrated cannabis businesses, with 14 dispensaries around the state. LivWell employs nearly 600 of the hardest working farmers, inventors, advocates, and budtenders in the business. Learn more at www.livwell.com.

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Pierre Humblet is a founding partner of *Lebeau et Humblet* in Liege, Belgium. Mr. Humblet specializes in liability and insurance matters as personal injury losses, fire insurance, professional liability and malpractice, products liability etc. He is now senior partner of his law office and the firm is thriving with a concentration zone in the four provinces of Southern Belgium, including the German-speaking region. Mr. Humblet's association with Eagle International started in the 1990s. Since then, Mr. Humblet has been a loyal Eagle member and on the Board of Directors for several years. Mr. Humblet finds infinite worth in learning more about the structure, philosophies, client relations and management styles of his American counterparts. Eagle membership, according to Mr. Humblet, also represents as unique, his firm's ability to provide clients with wider, international services, while also increasing visibility and reputation among clients and peers. Mr. Humblet obtained his Doctor in Law from Liege State University. He is registered with Liege Bar Association and allowed to plead before all Belgian Courts except the Supreme Court.

In addition to his Eagle membership, Mr. Humblet is an avid mountain climber and is now President of the Court of the International Mountaineering and Climbing Federation he presided in the past. He has travelled over the last 27 years to promote worldwide mountaineering activities. He is also an arbitrator for the Belgian Court for Arbitration in Sports and a teacher for sports instructors in liability matters.

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Haralyn Isaac is Vice President-Claims at Great American Insurance Company's Executive Liability Division. Ms. Isaac handles multi-million dollar claims made against corporate directors and officers, breach of contract and bad faith claims brought against Great American and media related and data breach claims. In addition, she manages a staff of attorneys handling of professional liability claims. In addition to her claim handling and supervisory responsibilities, Ms. Isaac's duties at Great American includes a role on the division's steering committee, membership on the panel counsel task force, working with underwriters on policy language, interpretation and endorsements, interacting with reinsurers and selecting and managing outside legal counsel. She also has primary responsibility for the oversight of managing general underwriters.

Prior to joining Great American, Ms. Isaac was a Principal of Milliman USA, and led the firm's claim management consulting practice. Prior to joining Milliman, Ms. Isaac practiced law with a major Chicago law firm.

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Crystal Ivy is Claims Director, Professional Liability at Amtrust North America since 2016 handling insurance agent's and attorney's liability claims. Previously employed as a Senior Claims Attorney at Executive Liability Division, Great American Insurance from 1998-2005 and Swiss Re from 2005-2016, handling varied professional liability claims, including director's and officer's liability claims, financial entity's liability claims, non profit executive 's liability claims, and employment practices liability claims. Additionally, held various management positions in human resources and risk management at W.H. Smith and Federated Department Stores. A graduate of Smith College in Northampton, Massachusetts, receiving a Bachelor of Arts degree with a double major in Government and Economics and of DePaul University School of Law, receiving a Juris of Doctorate in law. Presently, resides in Chicago with her family and remains active in numerous community projects and youth focused volunteer activities.

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Jeff Kichaven is "Ranked in Chambers USA" as one of the country's top mediators. Based in Los Angeles, he has a nationwide practice focusing on insurance coverage, intellectual property, and other complex B2B cases. He is an Honors Graduate of Harvard Law School and a Phi Beta Kappa Graduate of the University of California, Berkeley. "Who's Who Legal 2018" honored him as a "Thought Leader" in mediation, one of only seven mediators in North America to receive this recognition. He practiced scorched-earth commercial litigation for over 15 years before he began his mediation practice in 1996. He is a Member of the American Law Institute. He is Contributing Author of Chapter 25, "Considering Alternative Dispute Resolution," in the New Appleman Insurance Practice Guide. He has been named California Lawyer Attorney of the Year in ADR, and Best Lawyers named him Best Mediator in Los Angeles, 2015. The Asian Pacific-American Dispute Resolution Center awarded him its Special Award for Excellence in Mediation, for his commitment to diversity and his nationwide leadership in his profession. He has taught mediation training and mediation advocacy training for numerous bar associations and schools, including his Alma Mater, Harvard Law. His views on mediation have been cited in The New York Times and The Wall Street Journal.

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Kieran J. O'Rourke has over 30 years of impressive commercial underwriting, product and program development experience in the insurance industry.

Prior to joining Cannasure, Kieran was Assistant Vice President of Property Underwriting of AmTrust Financial Services, Inc (AFSI). Kieran's career experience spans P&C underwriting, MGA underwriting for alternative energy products and alternative market product development, oversight of research and product development and directing regional commercial insurance sales for a Fortune 500 carrier.

Kieran is a talented and respected leader. His disciplined underwriting approach and business fundamentals consistently yields sustainable growth and profits relative to proprietary program development.

At Cannasure, Kieran manages the firm's Program division and guides the company's development of future cannabis and hemp programs.

Kieran's expertise keeps him busy and is well sought after by leading media outlets and speaks at insurance and cannabis industry events. Kieran has a unique perspective and thought-leadership of underwriting relative to the emerging trends and risk transfer solutions in the cannabis and hemp arena.

A graduate of The University of Akron, Kieran holds the Chartered Property Casualty Underwriter (CPCU) designation, as well as the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

Now retired from his civic duties, Kieran held elected office for over 20 years as a Trustee on the Village of Seville's (Ohio) utility board. He now devotes his free time to family, which includes a growing number of grandchildren.

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Mitch Orpett, is the Vice-Chair of Eagle and its attorney representative for the State of Illinois. He is a founding member and former managing director of Tribler Orpett & Meyer, P.C., a Chicago law firm serving the insurance and business communities. He was one of six lawyers who formed the firm in 1984. His practice is devoted to the defense of various professional and casualty claims and to the resolution of insurance and reinsurance disputes. He has been active in litigation, arbitration and other methods of alternative dispute resolution and has served both as advocate and arbitrator. He has been listed in all editions of Euromoney Publications' Guide to the World's Leading Insurance and Reinsurance Lawyers and in Who's Who Legal, Insurance & Reinsurance. He has also been named as an Illinois "Super Lawyer" and to the Illinois Network of Leading Lawyers, in recognition of his work as an insurance and reinsurance lawyer.

Mitch has devoted more than 40 years of service to the profession, holding numerous leadership positions in the American Bar Association, among others. He was elected to the ABA's Board of Governors and served for many years on its policy-making body, the House of Delegates. He was the chair of the ABA's Section Officers Conference, in which capacity he represented the approximately 240,000 members of the sections and divisions of the American Bar Association. Previously, he was chair of the ABA's 30,000 member Tort Trial and Insurance Practice Section and of the ABA's Standing Committee on Continuing Education of the Bar. He was also vice chair of the ABA's Presidential Commission on the Unintended Consequences of the Billable Hour (United States Supreme Court Justice Stephen G. Breyer, honorary chair).

Mitch is a graduate of the University of Illinois, where he earned his bachelors and masters of arts degrees. He is a graduate of that institution's College of Law.

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Kim Quarles has been in the insurance business for 25+ years, having practiced law before joining the insurance industry as a Claim Attorney. She focuses on Professional Liability exposures for law firms, management consultants, and the unique cyber risk insurance needs of professionals. Before joining the FINEX U.S. team, Ms. Quarles was responsible for a \$25,000,000 lawyer's malpractice program within Willis. In this role, she managed risk management, claim coordination, program development, and strategic planning.

Ms. Quarles is a frequent speaker on law firm issues, professional liability, Cyber, TRIA and Global Warming. Most recently she presented comments at the closing plenary session of 67th United Nations DPI NGO Conference at the UN and was a panel member at the CLM conference on Cutting Edge Issues in the Practice of Law.

Prior to joining Willis in 2000, Ms. Quarles was responsible for developing a 50-state professional liability program for the Berkley Group. In that capacity, Ms. Quarles formulated departmental guidelines and procedures; drafted and implemented underwriting guidelines, initiated product development, drafted policies, evaluated new business opportunities, and analyzed underwriting results. While employed with Virginia Surety, Ms. Quarles was responsible for restructuring several unprofitable professional liability programs and returning them to profitability. Product lines included Lawyers, Insurance Agents and Specified Professionals. As a Senior Attorney at Shand, Morahan, Ms. Quarles supervised a caseload of Lawyers, Products Liability, Architects and Engineers, and Realtors claims.

Ms. Quarles earned her Bachelor's degree from Western Illinois University and her J.D. from The John Marshall Law School.

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For nearly 10 years, Matthew served as the Coach of and Advisor to the Mock Trial Team of the Capital University School of Law, where he also served as Adjunct Professor teaching second and third year law students trial advocacy and evidence. Matthew has acted as general counsel to one of central-Ohio's largest non-profit organizations, a health, wellness and addiction treatment facility, and a large auto parts distributor. He has spoken to audiences throughout the country on issues dealing with trial practice, jury selection, medical negligence, professional liability, claims management and employment issues. He is Rated AV® Preeminent™: Very Highly Rated in Both Legal Ability and Ethical Standards by Martindale Hubbell Peer Review and has been recognized as a Rising Star by Ohio Super Lawyers Magazine in 2011, 2014-2016 and as a Super Lawyer from 2017-2019. Matthew has also been selected as one of the Top Lawyers in Central Ohio by Columbus CEO Magazine from 2016-2019.

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In his former role, Steven oversaw the development of a captive insurance company as Executive Director of LifeSpan Products & Services, where he evaluated different insurance programs for the organization. Steven's experience both as a buyer and a seller of insurance, represents an advantage to his clients as he is better able to understand needs and exceed expectations. Steven earned his BA from Emory University in Atlanta and earned his J.D. from the University of Baltimore School of Law. He is also a member and PAC Director of the Maryland Medical Dispensary Association.

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Carol Threlkeld joined Berkley Select (fka Monitor Liability Managers) as a Strategic Claims Consultant specializing in coverage issues in September 2017. Her work at Berkley includes coverage, claims, litigation management, and policy drafting issues, and focuses on management liability.

Previously, she managed bad faith litigation within the General Counsel's office of Allianz after transitioning there from the Fireman's Fund Coverage Counsel group. Her prior experience includes advising insurance clients as coverage counsel in private practice, and analyzing coverage and defending claims as a Mass Litigation Claims Specialist for Zurich Insurance Company, where her area of specialty was mass tort litigation against Zurich's Global Corporate clients. She received a Bachelor of Arts degree from Southern Illinois University at Carbondale in 1995, a Master of Arts degree in Literature from New Mexico State University in 1999, and a Juris Doctor degree from the University of Illinois College of Law in 2002, where she attended on a scholarship for academic merit

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Tom Werlein is an Associate Counsel in the Legal Department at Sentry Insurance where he provides professional services in the areas of litigation management, claim services (including bad faith, extracontractual issues, and UNCP), and underwriting. Prior to Sentry, Tom worked for the oldest and one of the largest medical malpractice carriers providing legal and regulatory services to the company. Tom has tried cases, handled claims, written insurance policy forms, and mowed lawns (but that was before law school).

As a litigator Tom has handled over 250 ADR hearings including mediation, arbitration, unmoderated settlement conferences and several hybrids (including one "Blind Baseball High Low Med-Arb" and one coin flip).

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