

**SAVE THE DATE**



**MAY 8, 2024**

**THE CLAIMS WORLD IS CHANGING,  
ARE YOU READY?**

*Omni Hotel - The Battery  
Atlanta, Georgia*

**THIS EVENT IS  
COMPLIMENTARY**

**11:45 AM  
Light Lunch**

**12:30 PM  
Seminar**

**5PM  
Cocktail Reception**

**6PM  
A Night at the Ballpark  
Braves Stadium  
Braves vs. Red Sox**



**REGISTRATION OPENS  
APRIL 12<sup>TH</sup>**

We look forward to welcoming you to Atlanta for an afternoon of discussion on timely and interesting topics relating to the changing world of Claims. Our seminar will be capped off with an evening at the ballpark to watch the Atlanta Braves take on the Boston Red Sox.

**A.I. and How it Impacts Claim, Adjusting and Litigation:** Heard of ChatGPT, ChatBot, or Google Assistant? What are these programs, who uses them and are they playing a role in claims and litigation? Our panel will discuss how these programs, and others, are currently being used in the Claims World and how we can be prepared for their increased use in the years to come.

**Generational Differences in the Practice of Law, Claims Adjusting and Claims Management:** Flexible office schedules, bring your dog to work days and email and text replacing phone calls and face to face meetings. Our panel will discuss the generational differences in the Claims World, how to successfully navigate these differences and how to utilize these differences for successful claims management and litigation.

**Excess Carrier Issues and Nuclear Verdicts:** Welcome to Georgia: one of the worst judicial hellholes in recent years. Nuclear Verdicts in our state have certainly contributed to this poor reputation. Our panel will discuss specific concerns of excess carriers particularly in light of recent nuclear verdicts in Georgia and beyond.

**Training the New Generation of Claims Adjusters on Investigations and How Retained Counsel Can Help:** The Claims world is experiencing unprecedented demand for people to fill adjuster roles and a new generation of professionals is being recruited to fill this demand. We all know there is no substitute for a thorough investigation into a claim. However, the art of a thorough investigation is not something most inexperienced adjusters can learn from a course or textbook. Our panel will discuss the skills, tips and strategies for conducting a solid investigation that may just help shorten the life of your claim.

Continuing Education credits pending  
Adjuster (Florida, Georgia, North Carolina, and Texas)  
Legal (Georgia, Illinois, and Wisconsin)

*Eagle International Associates, Inc. is an international network of independent law firms, adjusters and claims related service providers throughout the United States, Canada and Europe.*

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