

# EAGLE INTERNATIONAL ASSOCIATES, INC.

*Presents*

## SUCCESSFULLY RESOLVING CLAIMS: Getting Dorothy Home to Kansas

**MARCH 7, 2017**

**Kansas City, Missouri**

### PROGRAM

12:15 pm      **Registration/Sign-In**

12:50 pm      **Welcoming Remarks**

Jeffrey V. Hill, Esq., Hill & Lamb LLP (OR/WA)  
Chair, Eagle International Associates, Inc.

**Program Introduction**

Mitchell A. Orpett, Esq., Tribler Orpett & Meyer, P.C. (IL)

1:00 pm      **Early and Often: Evaluating Your Claim and Launching Endgame**

**Moderators:** Laurie A. Loeschner Esq., Brinker & Doyen, LLP (MO)

Sean M. Sturdivan, Esq., Sanders Warren & Russell, LLP (KS/MO)

**Panelists:**

Steven G. Kaufman, Senior Supervisory Attorney, American Family  
Insurance Company

Brian Mark, Assistant Vice President, Major Claims Unit, Zurich North America

Alison VanDyke, Claims Specialist, Assistant Vice President Claims Corporate  
Solutions, Westport Insurance Corporation

2:15 pm      **BREAK**

2:35 pm      **Mass Injury Claim**

**Moderators:** Theodore J. Waldeck, Esq., Waldeck Law Firm P.A. (MN/WI)

John E. Borgeau, Esq., Sanders Warren & Russell, LLP (KS/MO)

**Panelists:**

Jerry Bedell, President, Tecum, Inc.

Christopher C. Iliff, J.D., Senior Claims Expert, Senior Vice President, Property  
& Casualty Business Management, Swiss Re America Holding Corporation

Cynthia Khin, Life Sciences Casualty Resolution Director, Berkley Life Sciences

- 3:45 pm      **Insurance Agent Liability and Exposure**  
                 **Moderators:** Daniel J. Ripper, Esq., Luther-Anderson PLLP (TN)  
                                 Mitchell A. Orpett, Esq., Tribler Orpett & Meyer, P.C.  
                 **Panelists:**  
                                 John Nesbitt, Claims Specialist, Assistant Vice President, Claims Corporate  
                                 Solutions, Westport Insurance Corporation  
                                 Michael Ostler, Managing Claims Director, Allianz Global Corporate &  
                                 Specialty – Financial Lines  
                                 Jay Shelton, Senior Vice President, Risk Management Services, Assurance Agency
- 4:55 pm      **Closing Remarks**
- 5:00 pm      **Cocktail Reception**  
                 *Francesca's Greenhouse Lounge*
- 6:00 pm      **Dinner**  
                 *Rosso Restaurant*

**CONTINUING EDUCATION CREDIT APPROVALS**

**4.0 Adjuster Credit Hours for Florida and Oklahoma**  
**3.0 Adjuster Credit Hours for Texas**

**4.0 Agent/Producer Credit Hours for Kansas and Missouri**

**4.0 Legal Credit Hours for Illinois**  
**4.5 Legal Credit Hours Kansas and Wisconsin**  
**4.8 Legal Credit Hours for Missouri**