



EAGLE INTERNATIONAL ASSOCIATES, INC.

Presents

Feeling The Brotherly Love? EMERGING CLAIMS ISSUES YOU NEED TO KNOW

MARCH 24, 2016

Philadelphia, Pennsylvania

Hotel Room Reservations Due By FEBRUARY 19TH

Seminar Registration Due By MARCH 11TH

VENUE:

Le Meridien Hotel
Trumbauer Grand Ballroom
1421 Arch Street
Philadelphia, PA 19102
215.422.8200
www.lemeridienphiladelphia.com

Seminar: Trumbauer Grand Ballroom
Reception: Atrium
Dinner: Abele Library

CONFERENCE FEE: Complimentary

HOTEL ROOM RESERVATIONS:

Room reservations made through Terri Napolitani, not with the hotel. Payment will be made by presenting a credit card at check-in. Please complete the Guest Registration Form for Hotel Reservations.

Room Rate: \$189
Check In: 3PM
Check Out: 12PM

Reception and Dinner following the Seminar

Adjuster Continuing Education Credits pending for Florida and Texas.
Legal Continuing Education Credits pending for Illinois, Pennsylvania and Wisconsin.

Eagle International Associates, Inc. is an international network of independent law firms, adjusters and claims related service providers throughout the United States and Europe.

The membership of Eagle International Associates, Inc. is committed to diversity and inclusion in all endeavors of the organization. A statement of Eagle's diversity policy is set forth on our website at www.eagle-law.com.

For more information, please contact Terri Napolitani at terri.napolitani@eagle-law.com (702-221-1399)

Even in the *City of Brotherly Love*, issues in claims can and do occur. An informative discussion on emerging issues in claims with the hot topic of High Exposure/Low Liability will examine the unique challenges of investigating, defending and evaluating these types of claims. Our panel on Professional Liability/Malpractice Avoidance will provide you with useful tips and tricks to educate insureds on how to avoid common malpractice hazards and how to effectively and efficiently investigate and defend a claim when it arises. Finally, our third panel will present A Roadmap for 50 States: Navigating Differing State Laws for Fair Claims Handling which will provide a comprehensive overview of the ever-changing and important issue.

PROGRAM

- 12:30 pm **Registration/Sign-In**
- 12:50 pm **Welcome Remarks**
Jeffrey V. Hill, Esq., Hill & Lamb, LLP (OR/WA)
Program Introduction
John M. D'Amelio, Jr., Esq., Harvey Pennington, Ltd. (PA)
- 1:00 pm **Low Liability, High Exposure: Those Cases Everyone Loves to Try.....**
Moderators: Stephen J. Fields, Esq., Brinker & Doyen, LLP (MO)
Sean M. Sturdivan, Esq., Sanders Warren & Russell, LLP (KS/MO)
Panelists:
Rob Hughes, Senior Vice President, Ames & Gough
Ellen A. McCarthy, JD, Vice President, Claims Corporate Solutions, Westport Insurance Corporation
Maryanne Larsen, JD, Regional Claim Supervisor, PMA Insurance Group
- 2:15 pm **BREAK**
- 2:30 pm **Malpractice Roundup:**
Claims Handling Tips for Common Pitfalls Involving Non-Medical Professionals
Moderators: Patrick J. Cosgrove, Esq., Harvey Pennington, Ltd. (PA)
Jason J. Campbell, Esq. Anderson Murphy Hopkins, LLP (AR)
Panelists:
Mary I. Babbo-Brown, JD, Senior Specialty Claims Consultant, Professional Liability, Hanover Professional
Elizabeth Ives, JD, Account Manager, XL Select Professional
Stephanie Lizotte, Assistant Vice President E&O Claims, Allied World Insurance Company
- 3:30 pm **BREAK**
- 3:45 pm **A Roadmap for 50 States: Navigating Differing State Laws for Fair Claims Handling**
Moderators: Shea A. Backus, Esq., Backus, Carranza & Burden (NV)
Lindsey J. Woodrow, Esq., Waldeck Law Firm P.A. (MN/WI)
Panelists:
Regis Moeller, Esq., Manager of Litigation Services, Esurance Insurance Company
Jeffrey R. Neidle, Esq., Vice President, Architects & Engineers Claims Group, One Beacon Professional Insurance
Michael Otworth, Vice President and Senior Unit Manager, Claims Department, General Star
- 5:00 pm **Closing Remarks**
- 5:15 pm **Cocktail Reception**
- 6:30 pm **Dinner**

General Adjuster CE Credits for Florida and Texas Pending
General Legal CE Credits for Illinois, Pennsylvania and Wisconsin Pending

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MARY BABBO-BROWN J.D. is a Senior Specialty Claims Consultant with the Hanover Insurance Group. Mary specializes in the field of professional liability claims and has more than fifteen years of experience in this area. Mary analyzes claims and potential claims in the accountant professional liability unit and develops strategies for resolution. Mary received her undergraduate degree from Loyola University in Chicago, Illinois and her law degree from the John Marshall Law School. Mary is admitted to the bar in Illinois and is a licensed insurance adjuster in the states of Kentucky, South Carolina, West Virginia, and North Carolina.

SHEA A. BACKUS is a shareholder of Backus, Carranza & Burden in Las Vegas, Nevada. Shea earned her B.S. from University of California, San Diego and J.D. with a certificate in Indian Law from Sandra Day O'Connor College of Law at Arizona State University. Her litigation practice concentrates in commercial and civil litigation with an emphasis on general liability, professional liability, and construction. She is admitted to practice in the state and federal courts in Nevada, as well as some tribal courts.

JASON J. CAMPBELL is a partner at Anderson Murphy Hopkins, LLP in Little Rock, Arkansas. His practice is primarily concentrated on professional liability defense and products and premises liability defense. Jason has been recognized by Best Lawyers in America since 2011 and Mid-South Super Lawyers. He earned his B.S.B.A at the University of Arkansas, Fayetteville in 1997 and his J.D. from the University of Arkansas, Fayetteville, Leflar Law Center in 2001. He is also a graduate of the Litigation Management Institute held at Columbia University and the IADC trial academy.

PATRICK J. COSGROVE is an attorney with the law firm of Harvey Pennington Ltd. in Philadelphia, Pennsylvania. Patrick received his B.A. from the University of Notre Dame and his law degree from Rutgers-Camden School of Law. Patrick is a litigation attorney with more than a decade of experience practicing in state and federal courts throughout Pennsylvania and New Jersey. He represents clients in civil litigation with an emphasis on defending accountants, lawyers, and doctors in high-exposure professional liability actions. During his career, he has tried numerous cases for professional liability and personal injury matters and has successfully argued cases in front of appellate courts. Patrick also has experience defending private employers in discrimination actions in Pennsylvania. Patrick lives in Philadelphia with his wife Kelly and his two sons.

JOHN M. D'AMELIO JR. is an attorney with the law firm of Harvey Pennington, Ltd., based in Philadelphia, Pennsylvania. Harvey Pennington is a full service firm that has been serving regional clients with a strong reputation throughout Pennsylvania for over 40 years. Mr. D'Amelio is a graduate of Lafayette College and Villanova University School of Law. Mr. D'Amelio has over 10 years of experience as a civil litigation attorney practicing in all levels of state and federal courts in both Pennsylvania and New Jersey. Since 2008, Mr. D'Amelio has been recognized as a rising star in the Pennsylvania edition of Thomson Reuters' "Super Lawyers" magazine, based on his history obtaining favorable judgments in major jury trials and cost-effective settlements in hundreds of litigation cases. Mr. D'Amelio is a resident of Phoenixville, Pennsylvania with his wife, Kathleen and daughter, Sophia.

STEPHEN J. FIELDS is a partner in the law firm of Brinker & Doyen, L.L.P. He is a graduate of the University of Illinois at Champaign-Urbana and The John Marshall Law School. He is licensed to practice law in Missouri and Illinois. He represents clients in a wide range of cases including professional

liability, restaurant liability, medical malpractice, products liability, premises liability, securities liability and insurance fraud. In February 2011, he obtained a defense verdict in a jury trial where the Plaintiff alleged she became ill from a hamburger at a national restaurant chain and sought more than \$5 million dollars from the jury. In May of 2011, he obtained a FINRA arbitration decision in favor of the Respondent where the Claimant sought more than \$900,000. He has obtained defense verdicts for the largest hospital network in the City of St. Louis. He is a member of the American Bar Association, the Missouri Bar Association, the Illinois State Bar Association, the Bar Association of Metropolitan St. Louis and the Missouri Organization of Defense Lawyers.

JEFFREY V. HILL is a partner at Hill & Lamb LLP an insurance and trial practice law firm in Portland, Oregon. He is a thirty year plus trial lawyer who concentrates his practice in Oregon and Washington in the areas of complex insurance coverage and bad faith as well as defense of professional, fire, environmental and financial liability claims. Jeff received his undergraduate degree in economics from Washington State University in 1978 and his law degree from the University of Puget Sound in 1981. He is admitted to practice in all courts of the states of Oregon and Washington. He is a member of the Oregon Association of Defense Counsel, The International Association of Defense Counsel, Defense Research Institute, The CLM and is a frequent contributor to insurance and trial related presentations throughout the United States and Europe.

ROB HUGHES is a senior vice president and equity partner with Ames & Gough. He is responsible for providing service to clients and developing new relationships in Pennsylvania, New Jersey, Delaware, and New York. Rob is the founder of our Philadelphia office. Rob joined Ames & Gough in 2007. Previously, he was an executive vice president with Thomas J. Sharpe & Associates, a regional insurance brokerage located in New Jersey and Pennsylvania, where he specialized in professional liability insurance, risk management, and loss-prevention services for architects and engineers. Prior to that, he was with XL Insurance for more than 10 years in a variety of capacities, including his last position as senior counsel and vice president. Rob received his law degree, cum laude, from the Widener University School of Law and his undergraduate degree from Lafayette College.

ELIZABETH IVES has worked for XL Catlin Insurance for the past 13 years. She is currently a Senior Account Manager Handling Real Estate Claims for the Southern Region. Prior to joining XL Catlin, Liz was with Target Professional Associates and Executive Risk/ Chubb Group handling all lines as to professional liability. She holds two paralegal degrees and graduated Radford University in 1992 with a degree in Political Science.

MARYANNE LARSEN J.D. has over 28 years-experience managing a wide spectrum of liability claims including Products Liability, New York Labor Law, Directors and Officers Liability, Professional Liability, Employment Practices and Employee Benefits Liability, General Liability, Medical and Dental Malpractice, Construction Defect, Workers Compensation and Commercial Auto coverages She is currently a Regional Liability Supervisor overseeing liability claims for a variety of universities across the nation. She worked her way up in the industry starting as an outside claim representative with Travelers where she served in a number of roles including as a Supervisor and Home Office Examiner. She then moved to Maryland Casualty where she started as a Construction Defect and New York Labor Law Examiner and then was promoted to a Supervisor. She then specialized in liability claims for Community Associations where

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she served as a Litigation Supervisor, Claims Manager and Vice President of Claims. She has a BA, MBA and JD from Rutgers University and is a member of the New Jersey Bar.

STEPHANIE LIZOTTE is the Assistant Vice President E&O Claims at Allied World Insurance Company in Farmington, Connecticut. Stephanie manages a team of seven people within the E&O unit, which handles a robust lawyers' errors and omissions book of business, including a large amount of FDCPA claims as well as insurance agents and brokers professional liability and miscellaneous professional liability policies. Prior to her employment at Allied World, Stephanie held the position of Senior Claims Counsel at XL Professional, handling high severity public and private directors and officers claims, employment practices liability as well as fiduciary liability matters. Prior to entering the Insurance arena Stephanie was an associate at an insurance defense and personal injury firm, Noble, Young and O'Connor in Hartford, Connecticut. Stephanie earned her B.A. at the Catholic University of America and her J.D. at Pepperdine University School of Law. Stephanie is a member of the Connecticut Bar and is admitted to practice before the United States District Court for the District of Connecticut.

ELLEN MARTH MCCARTHY is a Vice President and Claims Expert at Swiss Re Corporate Solutions in Severna Park, Maryland, teleworking out of its Overland Park, KS office. Ellen joined a predecessor of Swiss Re in 1996 as a lawyers professional liability claims specialist and has handled professional advisors claims in a variety of capacities over the past 18 years. She currently adjudicates complex attorney malpractice and insurance agent errors and omissions claims. Prior to joining Swiss Re, Ellen practiced insurance defense in suburban Washington, DC and was a judicial law clerk for the Circuit Court for Montgomery County, Maryland. Ellen graduated from McDaniel College with a B.A. in English/Writing and earned a J.D. from the University of Baltimore School of Law. She holds CPCU and RPLU certifications.

REGIS MOELLER, is the Litigation Services Manager for the Esurance Insurance Company. His responsibilities include selecting, maintaining and overseeing all firms on Esurance's approved counsel list. A graduate from the Pennsylvania State University, Mr. Moeller received his J.D. from the Duquesne University School of Law and spent twenty (20) years as a trial lawyer practicing in the areas of civil litigation, insurance defense, workers compensation, subrogation, insurance coverage and franchising law. He is licensed in multiple states, has authored publications on the handling of subrogation and insurance related claims, and been a presenter for various regional and national associations. He has multiple published appellate decisions credited to his name and has authored Amicus Curiae briefs on behalf of an international insurance organization. He also served on the Amicus Committee of the National Association of Subrogation Professionals.

JEFFREY R. NEIDLE, Esq. -- Vice President-- manages the Architects & Engineers Claims Group for OneBeacon Professional Insurance. Mr. Neidle joined the A&E claims team after serving for almost 5 years as Assistant Vice President and Claims Counsel to the Lawyers, Realtors, Insurance Agents, Technology and Network security liability claims groups. Prior to joining OneBeacon, Mr. Neidle worked for Hartford Financial Products and Chubb, where he was responsible for handling complex professional claims in a variety of areas including LPL, EPL and D&O. Prior to joining Chubb, he was in private practice in both Connecticut and Michigan where he specialized in civil litigation including employment defense, professional

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liability defense, coverage litigation and school law. He received his Juris Doctor from Northeastern University School of Law in Boston, MA, his Master's Degree, with honors, from Trinity College in Hartford, CT and his Bachelor of Arts degree, with honors, from The University of Connecticut. He is also an adjunct professor at the University of Connecticut School of Law.

MICHAEL OTWORTH is a Vice President and Senior Unit Manager for General Star Underwriting Management Company. Mike has been a frequent speaker at various industry conferences and has authored articles on claim related topics. Mr. Otworth has a Bachelors of Business Administration from Ohio University and a Masters of Business Administration from the University of New Haven. He completed his CPCU in 1995 and also holds the ARM and ASLI designations.

SEAN M. STURDIVAN is a partner at Sanders Warren & Russell LLP, an insurance defense firm with offices in Kansas City, Missouri; Overland Park, Kansas; and Springfield, Missouri. Mr. Sturdivan is licensed in the state and federal courts for Kansas, Missouri, and California. He received his B.S. in International Business from Baker University, a small liberal arts college in Kansas, and his J.D. from the University of Oregon. Since graduating from law school, Mr. Sturdivan has represented businesses and individuals in a wide variety of civil claims. His current practice focuses mainly on the defense of insureds in auto, professional liability, product liability, and employment matters. Mr. Sturdivan is an active member of CLM, Defense Research Institute, Missouri Organization of Defense Lawyers, and the state bar associations for Kansas and Missouri. Mr. Sturdivan has been rated AV Preeminent by the Martindale Hubbell Law Directory and named as a Kansas Super Lawyers Rising Star (2011-2014). He lives in Olathe, Kansas, with his wife and 5 children.

LINDSEY J. WOODROW of Waldeck Law Firm P.A., located in Minneapolis, Minnesota, is licensed and practices law in Minnesota State and Federal Courts. She received her B.A. in 2004 from Gustavus Adolphus College, and received her J.D. in 2008 from Hamline University School of Law. Prior to joining Waldeck Law Firm, she was a Judicial Law Clerk for the Honorable Assistant Chief Judge John H. Guthmann in Minnesota's Second Judicial District, Ramsey County, Minnesota. Ms. Woodrow practices exclusively in insurance defense matters, including construction law, product liability, insurance coverage, no-fault, UM/UIM, auto liability, SIU/EUO, professional liability, employment law and liquor liability. This includes all phases of litigation from pre-suit through trial and appeals. She is a member of the Hennepin County and Minnesota State Bar Associations, the Minnesota Defense Lawyers Association (MDLA), the Minnesota State Bar Association (MSBA), and is admitted to practice law in the Tribal Court of the Shakopee Mdewakanton Sioux (Dakota) Community. She is also a member of Eagle International Associates, Inc., Twin Cities Claims Association and the Claims and Litigation Management Alliance.

TO REGISTER
See Attached GUEST Registration Form

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