



**EAGLE INTERNATIONAL ASSOCIATES, INC.**  
*Presents Its Fall 2016 Conference*

## MAKING CLAIMS GREAT AGAIN: Insuring and Successfully Defending Premises, Special Events and Property Claims

**October 14, 2016**  
**New York, New York**

**HOTEL REGISTRATION DUE BY SEPTEMBER 9<sup>TH</sup>**  
**SEMINAR REGISTER DUE BY SEPTEMBER 23<sup>RD</sup>**

**VENUE:**

**The Ritz-Carlton New York, Battery Park**  
Two West Street  
New York, NY 10004  
212-344-0800  
[www.ritzcarlton.com](http://www.ritzcarlton.com)

**CONFERENCE FEES:** Complimentary

**Attendance By Invitation**

**HOTEL ROOM RESERVATIONS:**

Hotel room reservations are made through Terri Napolitani, not with the hotel. Payment will be made by presenting a credit card at check-in. Please complete the Guest Registration Form for Hotel Room Reservations.

Room Rate: \$415 Deluxe  
\$465 Statue of Liberty View

Check In: 3PM  
Check Out: 12PM

**Following the seminar, please join us for a short reception and lunch.**

Adjuster Continuing Education Credits are pending for Florida and Texas  
Legal Continuing Education Credits are pending for Illinois, New York and Wisconsin

*Eagle International Associates, Inc. is an international network of independent law firms, adjusters and claims related service providers throughout the United States and Europe.*

*The membership of Eagle International Associates, Inc. is committed to diversity and inclusion in all endeavors of the organization. A statement of Eagle's diversity policy is set forth on our website at [www.eagle-law.com](http://www.eagle-law.com).*

For more information, please contact Terri Napolitani at [terri.napolitani@eagle-law.com](mailto:terri.napolitani@eagle-law.com) (702-221-1399)

### MAKING CLAIMS GREAT AGAIN: Insuring and Successfully Defending Premises, Special Events and Property Claims

#### SEMINAR PROGRAM

**Manhattan Ballroom**

7:45 am	<b>Breakfast Buffet</b>
8:30 am	<b>Welcoming Remarks</b> – Chair, Eagle International Associates, Inc. Jeffrey V. Hill, Esq., Hill & Lamb, LLP (OR, WA) <b>Program Introduction</b> – Co-Chairs 2016 Fall Seminar Committee David A. Abrams, Esq., Strongin Rothman & Abrams, LLP (NY/NJ) John W. VanDenburgh, Esq., Napierski VanDenburgh Napierski & O'Connor (NY)
8:40 am	<b>Landowner Liability for Criminal Acts: Risk Management for an Unstable World</b> <b>Co-Moderators:</b> Leland Eugene (Gene) Backus, Esq., Backus Carranza & Burden (NV) Robert W. Hojnoski, Esq., Reminger Co., LPA (OH) <b>Panelists:</b> John P. Buckley, J.D., CPCU, Assistant Vice President-Claims, Western National Insurance Christopher R. Grunenwald, CPCU, Claims Attorney, Church Mutual Insurance Company Cullen D. Sophy, Senior Vice President-Specialty Services, Cunningham Lindsey Jennifer L. Wojciechowski, J.D., CLMP, Casualty Claims Manager, DSCM, Inc.
9:45 am	<b>The Ins and Outs of Tourism Security – How It Impacts Your Business and Clientele In a World Ever More Violent</b> Dr. Peter E. Tarlow, Ph.D., Founder and President, Tourism and More
10:30 am	<b>BREAK</b>
10:50 am	<b>Property Damage: Coverage Issues and Defense Strategies for First-Party and Third-Party Claims</b> <b>Co-Moderators:</b> David A. Abrams, Esq., Strongin Rothman & Abrams, LLP (NY/NJ) Paul M. Finamore, Esq., Niles Barton & Wilmer (MD) <b>Panelists:</b> Gregory A. Crapanzano, Vice President, Property Claims, Seneca Insurance Company Mitchell H. Jacobs, Unit Manager, IFG Companies Venessa Perkins, AIC-M, CCP, Casualty Team Leader, PURE Insurance Company
11:50 am	<b>Excess &amp; Surplus Claims/Risks – Special Events and Recreation Claims</b> <b>Co-Moderators:</b> Stephen J. Fields, Esq., Brinker & Doyen, LLP (MO) Peter M. Waldeck, Esq., Waldeck Law Firm, PA (MN/WI) <b>Panelists:</b> Gytis Gavelis, Director, Practice Leader Casualty Americas Insurance, XL Catlin Sherri Johnson, Senior Director Corporate Claims, Interstate Hotels & Resorts Brad Temple, Senior Attorney, West Bend Mutual Insurance Company
12:50 pm	<b>Closing Remarks</b>
1:00 pm	<b>Reception</b>
1:30 pm	<b>Luncheon</b>
-3:00 pm	

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**David A. Abrams** is a founding member of Strongin Rothman & Abrams, LLP with offices in Livingston, NJ and New York, NY. David has been admitted to practice law in New York since 1986 and in New Jersey since 1988 and is also admitted in the federal courts in those jurisdictions. Mr. Abrams has over twenty-five years of civil litigation experience, including significant trial experience in the State and Federal Courts of New York and New Jersey. Areas of concentration include hospitality industry litigation, premises and premises security liability, sports and recreational injury litigation, insurance coverage, construction site accidents, transportation/trucking, products liability, professional liability and commercial litigation. Since 1996, Mr. Abrams has served as national coordinating counsel for Club Mediterranee, S.A.'s insured litigation in the United States, a position he proposed, developed, and implemented. He is a former Chairman and a member of the Board of Directors of Eagle International Associates, Inc. Mr. Abrams is a contributing author to the legal treatise Products Liability in New York, Chapter 8, "Defending the Design Defect Case: Strategic Considerations," published by the New York State Bar Association in 1997. Additionally, Mr. Abrams has lectured on a variety of civil litigation topics at Bar Association seminars and before professional organizations. He received his Juris Doctor from Hofstra University School of Law in June 1985, where he graduated "with distinction" (top 10%). He graduated from the State University of New York at Binghamton with a BA in June 1979.

**Leland Eugene (Gene) Backus** is a native Nevadan and graduate of UCLA School of Law. He has been chief trial counsel or regional counsel on some of the largest complex cases in the country from the MGM Fire Litigation where he was appointed Liaison Counsel to the Federal Court and other mass tort cases including Agent Orange, asbestos, Dupont Hotel Fire Litigation, Pepcon Plant Explosion, Bone Screw Litigation, Yellow Brass Litigation, tobacco, diet drug and City Center Litigation. Mr. Backus has authored several articles in the field of litigation, including DRI and ABA. He has lectured on litigation and insurance topics throughout the country. He has helped educate judges and lawyers on civil rule practice. Mr. Backus has been selected as a Super Lawyer in general litigation, as well as Best Attorneys in America. U.S. News & World Report has his firm as one of the Best Law Firms in Nevada. He is the founding shareholder of Backus, Carranza & Burden whose law office is located in Las Vegas, Nevada.

**John P. Buckley** is a graduate of Carleton College, Northfield, MN, and William Mitchell College of Law. He is admitted to practice in Minnesota and Wisconsin, U.S. District Court and the Eighth Circuit Court of Appeals. He practiced for five years with Bassford, Lockhart, Truesdell and Briggs, focusing on insurance agent E & O defense and insurance coverage work. In 1995 he joined Western National Insurance Group, a Super Regional Property and Casualty insurer comprised of seven companies doing business in 15 states, as Claims Counsel. He now serves as Assistant Vice President - Claims where he leads a team of attorneys and claim representatives handling casualty claims nationwide. In 2010, he earned his CPCU. His work involves advising the company in all areas

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of insurance matters, including underwriting, claims, reinsurance and insurance coverage issues. He teaches CPCU courses and has presented at CLE and at the PLRB conferences. He has represented Western National in legislative initiatives and is active in the Insurance Federation of Minnesota, Minnesota Defense Lawyers Association and the Defense Research Institute. His team partners with outside counsel across the country to provide Western National policyholders with exceptional legal representation.

**Gregory A. Crapanzano** joined the insurance industry in 1987 with ITT Hartford Insurance Company and enjoyed five years of growth, development and training and cross training in various aspects of Auto Physical Damage, Auto Liability, General Liability and Property investigations, coverage and other tasks. It was a great training ground. Greg next worked for Republic Insurance Company as an outside Property Adjuster handling a variety of claims. From Republic he moved on to Cigna and enjoyed several years as a field claim representative handling property claims. From Cigna Greg became a private investigator specializing in investigating suspicious and fraudulent claims with SIU Certified Investigations, Public Investigations, Jim Strong, and Triangle Investigations. During this time, he also earned a New York State General Adjusters License and worked as an independent adjuster for Larry Press, Inc., Craig Press, handling a variety of claims on behalf of certain underwriters at Lloyds London. For three years, Greg was the Executive Vice President of Federal Adjusters, now defunct. In 2002, Greg joined Seneca as a field claim representative and is now Vice President of Property Claims.

Greg is licensed in multiple states, earned an AIC Designation and has attended hundreds of insurance seminars and CEU courses over the past 29 years. His experience and training have refined both his managerial and adjusting skills. Greg is an accomplished watercolor painter and has shown and sold his work in the metropolitan area. He is a proud first place winner for one of his paintings from The Staten Island Artists Group. Another passion is Sailing and dreaming of circumnavigating the globe. Greg is an avid student of the insurance industry, sailing, guitar, art and life.

**Stephen J. Fields** is a partner in the law firm of Brinker & Doyen, L.L.P. He is a graduate of the University of Illinois at Champaign-Urbana and The John Marshall Law School. He is licensed to practice law in Missouri and Illinois. He represents clients in a wide range of cases including professional liability, restaurant liability, medical malpractice, products liability, premises liability, securities liability and insurance fraud. In February 2011, he obtained a defense verdict in a jury trial where the Plaintiff alleged she became ill from a hamburger at a national restaurant chain and sought more than \$5 million dollars from the jury. In May of 2011, he obtained a FINRA arbitration decision in favor of the Respondent where the Claimant sought more than \$900,000. He has obtained defense verdicts for the largest hospital network in the City of St. Louis. He is a member of the American Bar Association, the Missouri Bar Association, the Illinois State Bar Association, the Bar Association of Metropolitan St. Louis and the Missouri Organization of Defense Lawyers.



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**Paul M. Finamore** is a member of Niles, Barton & Wilmer, LLP located on the Inner Harbor in Baltimore, Maryland. His litigation practice concentrates in first and third party claims including the defense of general liability, professional liability, and employment claims. He is admitted to practice in the state and federal courts in Maryland and Washington, D.C., the U.S. Court of Appeals for the Fourth Circuit, U.S. Court of Appeals for the Federal Circuit, and the U.S. Court of Federal Claims.

Mr. Finamore has an AV- preeminent peer rating in Litigation, Insurance, and Labor and Employment. He has been recognized as a top attorney by Maryland SuperLawyers magazine annually from 2008 through 2102. He has been a recipient of the Golden Gavel Award from the Westfield Group of Insurance Companies. He is a member of Eagle International Associates, Inc., the Federation of Defense Corporate Counsel, the Defense Research Institute, and the Professional Liability Underwriting Society. Mr. Finamore has published articles in DRI's The Voice and the Federation of Defense Corporate Counsel's Employment Practices and Workplace Liability Section Newsletter.

**Gytis Gavelis** is currently Director / Practice Leader for XL Catlin in Atlanta. With over 35 years claims experience, Gytis began his claims career with the Royal Insurance Company which was subsequently followed by associations with General Accident, General Re / National Re, Colonial Indemnity and Catlin Insurance. In his current position at XL Catlin, Gytis is working with the U. S. Casualty Global Programs group. As Claims Director, at Catlin, Gytis was responsible for the Casualty/Energy Claims portion of the company's U. S. claims operation. In his role as a Second Vice President at General Re and National Re he worked with client companies in the resolution of a significant number of complicated and high exposure claims. Gytis has participated in numerous industry panels and has conducted various educational and training seminars throughout the course of his career. He is a graduate of Boston State College with a B.S. Degree in Management.

**Christopher R. Grunenwald** is a Claims Attorney at Church Mutual Insurance Company located in Merrill, Wisconsin. Chris is a graduate of the University of Southern California. He holds an MA from Concordia University and a JD from the University of Wisconsin where he was a managing editor of the Wisconsin Law Review. Chris handles professional liability and serious injury claims in a number of states. He also oversees first party property litigation and appraisals for Church Mutual. Chris also works on the bad faith litigation initiated against Church Mutual.

**Jeffrey V. Hill** is a partner at Hill & Lamb LLP an insurance and trial practice law firm in Portland, Oregon. He is a thirty year plus trial lawyer who concentrates his practice in Oregon and Washington in the areas of complex insurance coverage and bad faith as well as defense of professional, fire, environmental and financial liability claims. Jeff received his undergraduate degree in economics from Washington State University in 1978 and his law degree from the University of Puget Sound in

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1981. He is admitted to practice in all courts of the states of Oregon and Washington. He is a member of the Oregon Association of Defense Counsel, The International Association of Defense Counsel, Defense Research Institute, The CLM and is a frequent contributor to insurance and trial related presentations throughout the United States and Europe.

**Robert W. Hojnosi** is the Managing Partner of Reminger Co.'s Cincinnati and Fort Mitchell offices. He has developed an extremely diverse practice in the areas of civil and business litigation, primarily focused on the representation of medical and non-medical professionals (including lawyers, accountants, real estate, insurance and financial professionals); entrepreneurs and business owners; officers and directors; property owners and managers; product designers, manufacturers, distributors and retailers; non-profits; architects, engineers and contractors; private and commercial motorists and transportation companies; and various other individuals and businesses involved in disputes which are often complex and involve catastrophic damages.

Bob also has far reaching experience with respect to claims for personal injury, malpractice, professional liability, wrongful death, breach of contract, breach of fiduciary duty, fraud/misrepresentation, trademark infringement, discrimination, civil rights, premises liability, automobile/trucking liability, business/partnership dissolution, and various other tort, contract and statutory matters. Having handled to conclusion approximately 1,000 civil lawsuits in various state and federal courts across Ohio, Kentucky and Indiana, Bob has first-chaired more than 30 jury trials and approximately 60 arbitrations. He has also favorably disposed of numerous cases by way of dispositive motion and has successfully briefed and argued numerous meritorious appeals, including two cases which were heard by the Ohio Supreme Court. Bob earned his BS from Gannon University, cum laude and his JD from the University of Dayton School of Law, cum laude.

**Mitchell H. Jacobs** is a graduate of Plattsburgh State College with a B.A. Degree in Communications. With 29 years claims experience, Mitch began his claims career with Amica Mutual Insurance Company as a Road Adjuster in Glen Rock, NJ. This was subsequently followed by positions in NJ with Western World Insurance Group, Great American Insurance Company and Zurich Insurance Company. Through the years, Mitch has directly handled or managed high exposure and extremely complex claims including but not limited to Special Events, Construction Defect, Labor Law, Product, Municipality, D&O, Excess, Professional, Environmental and Personal & Advertising. Mitch has conducted various educational and training seminars throughout the course of his career, including Construction Defect, Contractual and Additional Insured obligation, and other various coverages. In his current position, he is responsible for over 20 adjusters who handle various types of general liability claims in the E&S world, including Construction Defect countrywide. Mitch currently resides in Elon, NC with his wife and three children, but as a native New Yorker, he remains a loyal and frustrated NY Jets fan.

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**Sherri Johnson** is the Senior Director of Corporate Claims for Interstate Hotels & Resorts. Interstate Hotels & Resorts is the largest private hotel management company in the US. As Senior Director of Corporate Claims, Sherri is responsible for oversight of the company's casualty claims programs for over 450 hotels. Sherri has over 26 years of experience in workers' compensation insurance. She has worked in various business environments but has focused most of her career in the hospitality industry. Sherri works in Arlington, Virginia at Interstate's corporate office. She has a BA from University of Virginia and MS from Amberton University. Sherri serves on the board of the Northern Virginia Claims Association based in Woodbridge, Virginia. Sherri is also a member of the Potomac chapter of CLM Virginia.

**Venessa Perkins** currently serves as a Casualty Team Leader at PURE Insurance. She has been designated as an Associate in Claims: Management and a Certified Claims Professional. She has almost a decade of experience in the insurance industry handling auto, homeowners, marine, and liability claims. Venessa began as a Claims Analyst at PURE in 2011 handling a wide variety of high exposure claims. Her excellence as a Claims Analyst led to her promotion to Casualty Team Leader. In her new role, Venessa manages a team of Claim Analysts responsible for as many as 400 claims. Venessa has also contributed greatly to the training of various other roles in the claim department here at PURE. Her experience and excellence has made her an invaluable part of PURE's claims team for the past 5 years.

**Cullen D. Sophy** is Senior Vice President Specialty Services at Cunningham Lindsey in Pasadena, California. Cullen has more than 15 years of proactive and extensive experience as a global risk manager, claims and litigation manager, loss prevention manager, along with related expertise as an adjuster specializing in self-insured entities, captive programs, and specific account based programs. He handles Commercial Property, Shopping Malls, Warehouse Storage, Marinas, Saw Mills, Hospitality, Medical Facilities, Power Generation & Distribution, Casino & Gaming Venues, Liability: Trials for Auto, Premises Slip and Falls and Product Defects. Prior to joining Cunningham Lindsey, Cullen was Vice President, Managing Director, EGA Vice President-West Coast Operations for Crawford and Company. Cullen earned his BA, Management and Organization Leadership, Minor in Business degree from George Fox University. He is a licensed adjuster in 25 states.

**Dr. Peter E. Tarlow** is a world-renowned speaker and expert specializing in the impact of crime and terrorism on the tourism industry, event and tourism risk management, and economic development. Since 1990, Tarlow has been teaching courses on tourism, crime & terrorism to police forces and security and tourism professionals throughout the world. Tarlow earned his Ph.D. in sociology from Texas A&M University. He also holds degrees in history, in Spanish and Hebrew literatures, and in psychotherapy. Tarlow has done extensive research on the relationship between tourism, crime, and terrorism. He also works with police forces to understand their constituents and provide the best customer service possible. Tarlow publishes extensively in these areas and

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writes numerous professional reports for US governmental agencies and for businesses throughout the world. He also functions as an expert witness in courts throughout the United States on matters concerning tourism security and safety, and issues of risk management.

Tarlow is a well-known author in the field of tourism security. He is a contributing author to multiple books on tourism security, and has published numerous academic and applied research articles regarding issues of security including articles published in *The Futurist*, the *Journal of Travel Research* and *Security Management*. In 1999 Tarlow co-edited "War, Terrorism, and Tourism," a special edition of the *Journal of Travel Research*. In 2002 Tarlow published *Event Risk Management and Safety* (John Wiley & Sons). Tarlow also writes and speaks for major organizations such as the Organization of US State Dams, and The International Association of Event Managers. In 2011, Tarlow published: *Twenty Years of Tourism Tidbits: The Book*. He has recently published a book on Cruise Safety (written in Portuguese) and on Tourism Security published by Elsevier. His newest book on tourism sports security will be published in 2017 along with new academic articles on cruise safety and on asymmetrical warfare and its impact on the hotel industry. Tarlow is a sought after expert witness in all fields of travel and security tourism issues.

Tarlow has appeared on national televised programs such as Dateline: NBC and on CNBC and is a regular guest on radio stations around the US. Tarlow organizes conferences around the world dealing with visitor safety and security issues and with the economic importance of tourism and tourism marketing. He also works with numerous cities, states, and foreign governments to improve their tourism products and to train their tourism security professionals. In 2016, Governor Gregg Abbot of Texas named Tarlow as the Chairman of the Texas Holocaust and Genocide Commission.

Tarlow works with, or has worked with, US and international government agencies such as the US Park Service at the Statue of Liberty, The Smithsonian's Institution's Office of Protection Services, Philadelphia's Independence Hall and Liberty Bell and New York's Empire State Building. He has also worked with the Federal Bureau of Investigation, The Royal Canadian Mounted Police, and the United Nation's WTO (World Tourism Organization), the Center for Disease Control (Atlanta, Triangle Series), the Panama Canal Authority. He has taught members of national police forces in the US such as the members of the US Supreme Court police, and the Smithsonian Museum's police, and internationally with police forces in Aruba, Bolivia, Brazil, Curaçao, Colombia, Mexico and Trinidad & Tobago.

**Brad Temple** is a Senior Attorney at West Bend Mutual Insurance Company, in its specialty lines division. In his role as Senior Attorney, Brad manages the division's insurance coverage litigation and is involved in bad faith and extra contractual matters. He also provides legal counsel to the division's claims and underwriting units. While at West Bend, he supervised the defense of litigated general and professional liability, EPLI/D&O and surety claims. Prior to joining West Bend in 2004, Brad was in private practice with law firms in Madison, Wisconsin and Waterloo, Iowa practicing primarily insurance defense. Brad received his J.D. from Drake University in 1996.

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**John W. VanDenburgh** is a founding partner of the firm of Napierski, VanDenburgh, Napierski & O'Connor, LLP and has successfully tried numerous cases to verdict on behalf of individuals, municipalities, private sector businesses and insurance companies. He is a 1984 graduate of Siena College and a 1987 graduate from Albany Law School of Union University. Mr. VanDenburgh is admitted to practice in New York State Courts, United States District Court for the Northern District of New York, United States District Court for the Western District of New York and the United States Supreme Court. He is a member of the American Bar Association (Tort and Insurance Law Section), the New York State Bar Association (Insurance, Negligence, Compensation Law & Employment Law Sections), New York State Trial Lawyers Association, Capital District Trial Lawyer's Association, Federal Court Bar Association, Schenectady County Bar Association and the Albany County Bar Association. He is also a member of the Transportation Lawyer's Association, the Council on Litigation Management and a Member of the Board of Directors of Eagle International Associates Inc. (An International Network of Defense Attorneys and Claims Adjusters). Mr. VanDenburgh is Panel Counsel to, and a Risk Management Presenter for, the New York State Dental Society and frequently lectures Dental and Medical Societies on issues of risk management, employment practices and liability limitation. He is a member of the Defense Research Institute and Past President and past member of the Board of the Defense Research Institute of Northeastern New York. Mr. VanDenburgh has published articles on trial tactics, witness preparation and the Doctrine of Informed Consent.

He has received Martindale-Hubbell's AV Preeminent peer review rating, the highest rating in legal ability and ethical standards. John has been recognized by U.S. News & World Report as one of New York's Best Lawyers in the field of plaintiff's personal injury and as an Upstate New York Super Lawyer in the area of personal injury and medical malpractice defense.

Mr. VanDenburgh handles a wide range of cases including, construction law & accident claims, medical & dental malpractice defense, products liability actions, motor carrier litigation, environmental claims, premises liability, general accident claims, insurance coverage issues and other professional malpractice actions and civil rights actions. He represents clients in the prosecution and defense of discrimination and employment law claims, D & O and E & O claims. He has obtained significant monetary awards in Federal Court, arbitrations and before the EEOC & New York State Division of Human Rights for clients in discrimination claims and employment contract matters. He has also successfully represented insurance brokers in E & O claims, Not for Profit Boards in D & O claims and private sector employers in litigation and administrative proceedings. Mr. VanDenburgh has lectured at various bar association and insurance group meetings concerning issues of legal ethics, general tort liability, employment law, including sexual harassment and age discrimination, wrongful death, indemnity & coverage claims, dram shop liability and municipal tort liability. John also represents medical and dental professionals in licensing and professional disciplinary matters and with respect to employment law issues related to their practice.

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**Peter M. Waldeck** practices exclusively in insurance defense matters, including construction law, product liability, insurance coverage, no-fault UM/UIM, auto liability, professional liability, employment law, day care, health clubs and liquor liability. This includes all phases of litigation from pre-suit investigation and evaluation through trials and appeals. Mr. Waldeck has tried cases throughout Minnesota and Wisconsin and has successfully argued cases at the appellate level. Peter earned a B.A. from Drake University and a J.D. from John Marshall Law School.

**Jennifer L. Wojciechowski** is the Casualty Claim Manager at Community Association Underwriters of America, Inc. At CAU, Jennifer manages a team of nine (9) adjusters handling casualty claims under Homeowners Association policies, Condominium Association policies, Cooperative policies and Office Condominium policies. Ms. Wojciechowski conducts and supervises the insurance coverage analysis and claims management under both the Directors & Officers Liability and General Liability insurance coverage. Prior to joining CAU, Jennifer practiced law at the Philadelphia law firm of White & Williams. Jennifer was a member of the Commercial Litigation Department and, specifically, the Business Insurance and Bad Faith Litigation Practice Group. At White and Williams, she authored numerous articles on insurance issues. Jennifer was also a frequent lecturer and Associate Dean of the White & Williams Coverage College.

Jennifer is a graduate of Villanova University School of Law and a Fellow of the Academy of Advocacy of the Temple University, Beasley School of Law. She has authored numerous articles and spoken at numerous conferences on insurance-related issues impacting community associations. She has participated at numerous seminars and other events planned by the Community Association Institute, both on the national and local level.

Jennifer is also an active member of the Claims & Litigation Management Alliance ("CLM"). Jennifer has taught the last three years at the CLM's Claim College – School of Casualty Claims. In 2014, Jennifer was appointed to a position on the Executive Council for the School of Casualty Claims where she is charged with course development and selection of faculty. She continues to hold that position. In 2015, she earned the Certified Claims Professional in Casualty Claims ("CCP") designation. In 2013, she attended the Litigation Management Institute at the Columbia School of Law and attained the Certified Litigation Management Professional ("CLMP") designation. At the 2014 CLM Annual Conference, she was recognized as one of four finalists for the Litigation Management Professional of the Year award.

**HOTEL REGISTRATION DUE BY SEPTEMBER 9<sup>TH</sup>**  
**SEMINAR REGISTRATION DUE BY SEPTEMBER 23<sup>RD</sup>**

**TO REGISTER**  
**See Attached GUEST Registration Form**