



EAGLE INTERNATIONAL ASSOCIATES, INC.

Presents

SUCCESSFULLY RESOLVING CLAIMS: Getting Dorothy Home to Kansas

**March 7, 2017
Hotel Sorella
Kansas City, Missouri**



**Hotel Registration Due By FEBRUARY 13th
SEMINAR Registration Due By MARCH 1st**

VENUE:

Hotel Sorella
901 West 48th Place
Kansas City, MO 64112
816-753-8800

www.hotelsorella-countryclubplaza.com

Complimentary Wi-Fi in guest rooms, European Breakfast in Francesca's Greenhouse Lounge, Fitness Center and local shuttle service based upon availability within a 5-mile radius.

CONFERENCE FEE: Complimentary

HOTEL ROOM RESERVATIONS:

Hotel room reservations are made through Terri Napolitani, not with the hotel. Payment will be made by presenting a credit card at check-in. Please complete the Guest Registration Form for Hotel Room Reservations.

Room Rate: \$199
Check In: 3PM
Check Out: 11AM

Please join us for a reception and dinner following the seminar.

CONTINUING EDUCATION CREDIT APPROVALS

4.0 Adjuster Credit Hours for Florida and Oklahoma

3.0 Adjuster Credit Hours for Texas

4.0 Agent/Producer Credit Hours for Kansas and Missouri

4.0 Legal Credit Hours for Illinois

4.5 Legal Credit Hours for Kansas and Wisconsin

4.8 Legal Credit Hours for Missouri

Eagle International Associates, Inc. is an international network of independent law firms, adjusters and claims related service providers throughout the United States and Europe.

The membership of Eagle International Associates, Inc. is committed to diversity and inclusion in all endeavors of the organization. A statement of Eagle's diversity policy is set forth on our website at www.eagle-law.com.

For more information, please contact Terri Napolitani at terri.napolitani@eagle-law.com or 702-221-1399

SUCCESSFULLY RESOLVING CLAIMS: Getting Dorothy Home to Kansas PROGRAM

Nichols Ballroom - Business Attire

12:15 pm **Registration/Sign-In**

12:50 pm **Welcoming Remarks**

Jeffrey V. Hill, Esq., Hill & Lamb LLP (OR/WA)
Chair, Eagle International Associates, Inc.

Program Introduction

Mitchell A. Orpett, Esq., Tribler Orpett & Meyer, P.C. (IL)

1:00 pm **Early and Often: Evaluating Your Claim and Launching Endgame**

Moderators: Laurie A. Loeschner Esq., Brinker & Doyen, LLP (MO)

Sean M. Sturdivan, Esq., Sanders Warren & Russell, LLP (KS/MO)

Panelists:

Steven G. Kaufman, Senior Supervisory Attorney, American Family Insurance Company

Brian Mark, Assistant Vice President, Major Claims Unit, Zurich North America

Alison VanDyke, Claims Specialist, Assistant Vice President Claims Corporate Solutions, Westport Insurance Corporation

2:15 pm **BREAK**

2:35 pm **Mass Injury Claim**

Moderators: Theodore J. Waldeck, Esq., Waldeck Law Firm P.A. (MN/WI)

John E. Bordeau, Esq., Sanders Warren & Russell, LLP (KS/MO)

Panelists:

Jerry Bedell, President, Tecum, Inc.

Christopher C. Iliff, J.D., Senior Claims Expert, Senior Vice President, Property & Casualty Business Management, Swiss Re America Holding Corporation

Cynthia Khin, Life Sciences Casualty Resolution Director, Berkley Life Sciences

James B. Miller, Vice President-Claims, Intrepid Insurance

3:45 pm **Insurance Agent Liability and Exposure**

Moderators: Daniel J. Ripper, Esq. – Luther-Anderson PLLP (TN)

Melvin J. Davis, Esq., Reminger Co., LPA (OH)

Panelists:

John Nesbitt, Claims Specialist, Assistant Vice President, Claims Corporate Solutions, Westport Insurance Corporation

Michael Ostler, Managing Claims Director, Allianz Global Corporate & Specialty – Financial Lines

Jay Shelton, Senior Vice President, Risk Management Services, Assurance Agency

4:55 pm **Closing Remarks**

5:00 pm **Cocktail Reception**

Francesca's Greenhouse Lounge

Dinner

Restaurant Rosso

TO REGISTER

See Attached GUEST Registration Form

MODERATORS and PANELISTS

Jerry Bedell - In 1994, Jerry Bedell founded his current company, TECUM, which provides a variety of claims and litigation management and related consulting services to insurance companies, self-insured companies and law firms. During his time with TECUM, on behalf of his clients Mr. Bedell has directly handled complex litigation and claims with large exposures. He regularly serves as a consultant on litigation processes and establishing defense counsel guidelines. He also assists clients with managing litigation costs via law firm audits and legal bill analysis. He has testified on several occasions as a claims practices and standards expert, and as an expert on legal fees and litigation cost management. Prior to commencing TECUM, Mr. Bedell served for 22 years in various claims capacities in the insurance industry, including adjuster, supervisor, claims manager, multi-state claims manager and, finally National Litigation Manager for Zurich American Insurance Company. During his career, Mr. Bedell has personally managed over 3,500 lawsuits, involving all insurance lines and including class actions, mass litigation and multi-party suits. He has been a frequent speaker at ABA and defense counsel associations around the country. Among his many accomplishments, Mr. Bedell developed a budget-based electronic legal billing process for which he was granted a United States Patent.

John E. Bordeau is a partner at Sanders Warren & Russell, and has been with the firm since its doors opened in 1999. John is licensed in state and federal courts in Kansas and Missouri. His law degree is from the University of Kansas. His under graduate degree is from Sacred Heart University in Fairfield, Connecticut. John has been practicing law for 21 years. His current practice focuses on professional liability, complex litigation, products and construction claims. John is an active member of CLM and DRI, and is currently serving at the President of the Kansas City CLM Chapter. John has been named a Super Lawyer every year since 2013. He is a certified instructor with CLM's continuing education program and presents regularly on claims handling topics.

Melvin J. Davis is a shareholder at the law firm of Reminger Co. LPA., focusing his legal practice in several areas including, employment, government liability and professional negligence. Additionally, Melvin has extensive experience representing long-term care facilities including trial experience. Melvin has also developed an appellate practice representing clients before Appellate Courts throughout Ohio, the Ohio Supreme Court and the U.S. Sixth Circuit. Melvin was recently rated by Super Lawyers' as a Rising Star.

Melvin's talents go beyond the courtroom, as he previously served on the Executive Board as Legal Counsel for Kids Voting of Central Ohio, a non-profit organization dedicated to creating lifelong, informed voters among today's youth. He was also appointed by the Columbus City Council to the Columbus Records Commission. Due to his accomplishments, Melvin was recognized in Who's Who in Black Columbus, which celebrates the accomplishments of African Americans in the community.

MODERATORS and PANELISTS

Jeffrey V. Hill is a partner at Hill & Lamb LLP an insurance and trial practice law firm in Portland, Oregon. He is a thirty year plus trial lawyer who concentrates his practice in Oregon and Washington in the areas of complex insurance coverage and bad faith as well as defense of professional, fire, environmental and financial liability claims. Jeff received his undergraduate degree in economics from Washington State University in 1978 and his law degree from the University of Puget Sound in 1981. He is admitted to practice in all courts of the states of Oregon and Washington. He is a member of the Oregon Association of Defense Counsel, The International Association of Defense Counsel, Defense Research Institute, The CLM and is a frequent contributor to insurance and trial related presentations throughout the United States and Europe.

Christopher C. Iliff is a senior vice president and senior claims expert with Swiss Re. Before joining the reinsurance industry, he practiced law for 10 years in Missouri and Kansas. He specialized in products liability and medical malpractice defense. He is a graduate of the University of Kansas Law School. Chris studies legal and claims trends as part of his work for Swiss Re. He has spoken to insurance industry groups around the country on issues of interest to underwriters and claims handlers. Chris consults internationally on products liability claims and mass torts. His recent work has focused on developing techniques to assess the real risk versus the perceived risk of casualty exposures. Chris is admitted to all courts in Missouri, the 8th Circuit Court of Appeals and the US Supreme Court.

Steven G. Kaufman works for American Family Insurance Company supervising outside counsel in the Central United States. He also provides legal support to the Claims Division. In the past Steve worked as outside counsel for several major insurance carriers and as a plaintiffs' attorney. Steve received his B.A. from the University of Nebraska and his M.A. Philosophy and J.D. from the University of Missouri-Columbia.

Cynthia Khin is the Life Sciences Casualty Resolution Director for Berkley Life Sciences. She is also a claims and litigation management expert with substantial experience managing and directing high exposure litigation, coverage litigation, pharmaceutical and medical device product liability litigation, litigation management for mass torts and class actions and professional liability (e.g. LPL & E&O) litigation. Ms. Khin is responsible for pharmaceutical and medical device claim investigation and settlement oversight, defense counsel selection, litigation management, trial preparation/supervision, claim reserve audits and assessments. Ms. Khin places a high premium on delivering exceptional results while providing high quality service and expertise to the Life Sciences industry for more than 25 years.

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Laurie A. Loeschner is a partner in the law firm of Brinker & Doyen, L.L.P. She is a graduate of Maryville University and Washington University School of Law. She is licensed to practice law in Missouri (both State and Federal Courts). She represents clients in a wide range of first and third party claims including premises liability, third party criminal acts, condominium and homeowner association liability, fire losses, restaurant liability, construction liability, mass torts, personal injury, wrongful death, products liability, bad faith, and insurance fraud. Laurie has experience with all aspects of litigation, including first and second chair jury trial experience. In Spring 2013, Laurie and another partner at the firm obtained a defense verdict after a 2-week jury trial of a claim against an apartment complex for the wrongful death of a twenty-month old toddler. Laurie has also been successful on summary judgment motions involving anything from an exculpatory clause to a case involving a significant injury from an electric shock from an allegedly defective drinking fountain. Laurie, along with another partner in the firm, has conducted risk management seminars to several of the firm's clients. The programs have illustrated the important aspects of managing risk and addressing the investigation of accidents and claims. Laurie is a member of Community Associations Institute, Missouri Organization of Defense Lawyers, and the Bar Association of Metropolitan St. Louis.

Brian Mark is an Assistant Vice President of the Zurich Major Case Unit. Brian has 12 years' experience with Zurich managing a case load of complex personal injury and property damage claims throughout the United States. Brian works in Zurich's Overland Park, KS office. Prior to working for Zurich, Brian was a partner with the law firm of Stinson Morrison Hecker LLP in Kansas City. Brian's practice with Stinson Morrison Hecker LLP consisted primarily of defending propane companies in personal injury propane explosion cases across the country. Brian is a graduate of the University of Kansas and the University of Nebraska College of Law where he was Order of the Coif and Law Review. He is a licensed adjuster in 14 states and a member of both the Kansas and Missouri Bar.

James B. Miller is Claims Vice President for one of W.R. Berkley's newest companies, Intrepid Direct Insurance which specializes in writing franchise businesses. Prior to Intrepid, Jim managed a specialty team handling EPLI and general liability claims for Zurich. Jim's claims career spans over 30 years and has managed claims teams for various regional and national carriers including Traveler's, Fireman's Fund, Secura and American Family handling commercial and personal lines claims. He graduated from Missouri Western with a degree in Business Administration and obtained his CPCU in 1995.

John Nesbitt has managed commercial insurance claims at Swiss Re (previously ERC) for 17 years. For the last 10 years, he has handled insurance agents errors & omissions claims. He has

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also handled media liability, attorneys excess e&o, architects and engineers e&o, real estate e&o, general liability, and public entity claims for the company. Before joining Swiss Re, John practiced law and also worked as a judicial law clerk for a state appellate court judge. John has a J.D. from the University of Missouri School of Law and a Bachelor of Journalism, also from the University of Missouri.

Mitch Orpett, as Eagle's attorney representative for the State of Illinois, Mitch Orpett is a founding member and former managing director of Tribler Orpett & Meyer, P.C., a Chicago law firm serving the insurance and business communities. He was one of six lawyers who formed the firm in 1984. His practice is devoted to the defense of various professional and casualty claims and to the resolution of insurance and reinsurance disputes. He has been active in litigation, arbitration and other methods of alternative dispute resolution and has served both as advocate and arbitrator. He has been listed in all editions of Euromoney Publications' Guide to the World's Leading Insurance and Reinsurance Lawyers and in Who's Who Legal, Insurance & Reinsurance. He has also been named as an Illinois "Super Lawyer" and to the Illinois Network of Leading Lawyers, in recognition of his work as an insurance and reinsurance lawyer.

Mitch has devoted more than 35 years of service to the profession, holding numerous leadership positions and chairing several seminars for the American Bar Association, among others. He recently completed his three-year term on the ABA's Board of Governors, as well as its Finance and Audit Committees after serving for many years on its policy-making body, the House of Delegates. He was the chair of the ABA's Section Officers Conference, in which capacity he represented the approximately 240,000 members of the sections and divisions of the American Bar Association. Previously, he served as chair of the ABA's 30,000-member Tort Trial and Insurance Practice Section and of the ABA's Standing Committee on Continuing Education of the Bar. He was also vice chair of the ABA's Presidential Commission on the Unintended Consequences of the Billable Hour (United States Supreme Court Justice Stephen G. Breyer, honorary chair) and has been a member of the Federation of Defense & Corporate Counsel, the Illinois State Bar Association and the Chicago Bar Association. Mr. Orpett has been a frequent author and speaker on many topics dealing with insurance-related claims and litigation cost control for CLM (Bad Faith, Tort Liability and Coverage for Gun Violence) and the American Bar Association and has authored many articles, including "Reinsurance," a chapter in West Group's Law and Practice of Insurance Coverage Litigation and "Insurance Producers" in the Illinois Institute for Continuing Legal Education's Professional Liability handbook. He has provided training and in-service presentations to a host of insurance companies and other industry groups pertaining to insurance and reinsurance issues and coverage and bad faith.

Mitch is a graduate of the University of Illinois, where he earned his bachelors and masters of arts degrees. He is a 1978 graduate of that institution's College of Law.

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Michael Ostler is Managing Claims Director with Allianz Global Corporate & Specialty (“AGCS”)—Financial Lines. He has a Bachelor of Arts degree in economics from the University of Illinois, Champaign and a Juris Doctor degree from DePaul University College of Law in Chicago. Mr. Ostler worked as an attorney in private practice from 1989 until 1996. He then worked as a Lawyers Claims Specialist at Coregis/Westport Insurance from September 1996 until November 2001. Mr. Ostler began working at Fireman’s Fund Insurance in November 2001. He worked as a Senior Adjuster handling complex lawyers and accountants claims until promoted to claims Supervisor in February 2003. He began working for AGCS in January 2015 and is presently supervising a team handling insurance agents errors and omissions claims. Mr. Ostler successfully completed the Registered Professional Liability Underwriter Program (RPLU) IN 2000.

Daniel J. Ripper is a partner in the law firm of Luther-Anderson, PLLP in Chattanooga, Tennessee and has been in practice since 1992. He is licensed in all state and federal courts in both Tennessee and Georgia, as well as the Sixth and Eleventh Circuit Courts of Appeal and the United States Supreme Court. Dan received his BA from the University of Notre Dame in 1989 and his JD from the University of Tennessee in 1992. Since that time, he has represented corporations and other businesses as well as individuals in a variety of civil and criminal cases. His practice primarily focuses on the defense of insureds in auto, product and legal malpractice matters along with the frequently associated coverage disputes. He also represents professionals before licensing and disciplinary boards and individuals in significant criminal matters. He has extensive trial experience, both jury and non-jury. He is a member of the Tennessee Bar Association, the Georgia State Bar and the American Bar Association.

Jay Shelton is the Senior Vice President of Risk Management at Assurance Agency. With over 19 years of experience, he is an expert in traditional and enterprise risk management across multiple business industries. He has hands on experience in performing a full range of risk, insurance management, and compliance functions as well as extensive experience in Professional Liability Insurance, E&O and D&O litigation, cyber risk management, real estate and financial risk modeling, and business continuity planning. Prior to joining Assurance, Jay held risk management roles for several Fortune 500 companies, including Trinity Industries and GE Capital. He earned an MBA from the University of Notre Dame and Bachelor of Science in Criminal Justice from Indiana University and is a member of the Professional Lines Underwriting Society and Risk Insurance Management Society.

Sean M. Sturdivan is a partner at Sanders Warren & Russell LLP, an insurance defense firm with offices in Kansas City, Missouri; Overland Park, Kansas; and Springfield, Missouri. Mr. Sturdivan is licensed in the state and federal courts for Kansas, Missouri, and California. He

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received his B.S. in International Business from Baker University, a small liberal arts college in Kansas, and his J.D. from the University of Oregon. Since graduating from law school, Mr. Sturdivan has represented businesses and individuals in a wide variety of civil claims. His current practice focuses mainly on the defense of insureds in auto, professional liability, product liability, and employment matters. Mr. Sturdivan is an active member of CLM, Defense Research Institute, Missouri Organization of Defense Lawyers, and the state bar associations for Kansas and Missouri. Mr. Sturdivan has been rated AV Preeminent by the Martindale Hubbell Law Directory and named as a Kansas Super Lawyers Rising Star (2011-2016). He lives in Olathe, Kansas, with his wife and 5 children.

Alison VanDyke is Assistant Vice-President with the FinPro Claims team of Swiss Reinsurance Corporate Solutions in Overland Park, Kansas. She currently manages, monitors and develops resolution strategies for the following North American Specialty excess lines of insurance: directors and officers, cyber and technology and healthcare professional liability. She also has managed associated coverage litigation throughout the United States. Before joining Swiss Reinsurance, she worked at Media Professional Insurance where she managed litigation involving First Amendment claims. She was also an Assistant County Counselor with the Jackson County Counselor’s Office, representing the County in civil litigation matters. She has also served as an adjunct instructor at Avila University, teaching business and media law courses to graduate and undergraduate students. Alison earned her J.D. from the University of Missouri at Kansas City and is licensed in Missouri and Kansas. She holds a B.S. in Journalism from the University of Kansas.

Theodore J. Waldeck of Waldeck Law Firm P.A., located in Minneapolis, Minnesota, is licensed and practices law in Minnesota, Wisconsin and North Dakota. He is a 2004 graduate of Creighton University and a J.D. graduate of The University of St. Thomas Law School in 2008. He is a member of the Hennepin County and Minnesota State Bar Associations; the Minnesota Defense Lawyers Association; the State Bar of Wisconsin; the Twin Cities Claims Association; CLM International Products Liability Committee; and Eagle International Associates, Inc. Mr. Waldeck practices in insurance defense providing defense to both surplus lines and standard line carriers with primary emphasis in defense of products liability, professional liability, and church claims.

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