



EAGLE INTERNATIONAL ASSOCIATES, INC.

Presents

EMERGING ISSUES IN CLAIMS: What You Need To Know Right Now

March 26, 2014

Philadelphia, Pennsylvania

**HOTEL REGISTRATION DUE BY FEBRUARY 21ST
SEMINAR REGISTRATION DUE BY MARCH 19TH**

VENUE:

Le Meridien Hotel
1421 Arch Street
Philadelphia, PA 19102
215-422-8200
www.lemeridienphiladelphia.com

HOTEL ROOM RESERVATIONS:

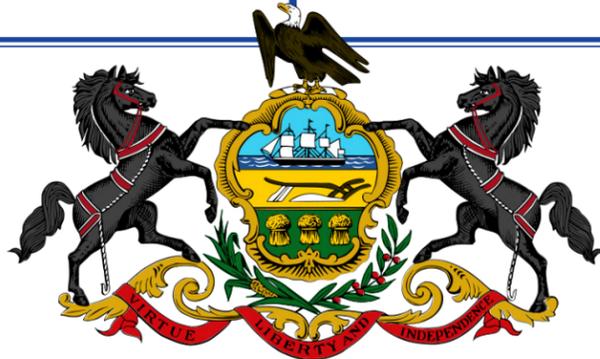
Room reservations are made by completing the Guest Registration Form, not directly with the hotel. Payment will be made by presenting a credit card at check-in.

Room Rate: \$179

Check In: 3PM

Check Out: 12PM

CONFERENCE FEE: Complimentary



CE CREDITS APPROVED:

Adjuster: 4.0 hours Florida and Texas

Legal: 4.5 hours Wisconsin - 4.0 hours Pennsylvania and Illinois (pending)

Eagle International Associates, Inc. is an international network of independent law firms, adjusters and claims related service providers throughout North America and Europe.

www.eagle-law.com

For more information, please contact Terri Napolitani at terri.napolitani@eagle-law.com (702-221-1399)

Please join Eagle International Associates at Le Meridien Hotel in the heart of Center City Philadelphia for an entertaining and informative discussion on emerging issues in claims. From the time of George Washington and the debate over Collateral Source issues to the emergence last century of Bad Faith disputes and up to cutting-edge legal trends in Cyber Torts, our engaging panels of attorneys and claims professionals will provide you with the information you need to know right now. Please bring your questions, comments and opinions as we always welcome a lively group discussion with our guests.

PROGRAM

12:30 pm **Registration/Sign-In**

12:50 pm **Welcome Remarks**

Timothy W. Waldeck, Esq., Waldeck Law Firm

Program Introduction

John M. D'Amelio, Jr., Esq., Harvey Pennington, Ltd.

1:00 pm **Good Faith / Bad Faith Claims Handling**

Moderated by Jeffrey V. Hill, Esq., Hill & Lamb, LLP

Panelists:

Chase W. Deits, Vice President, National Accounts Casualty Claims, Arch Insurance Company

Jeffrey R. Neidle, Assistant Vice President, OneBeacon Professional Insurance

Beatrice A. Reale, Vice President, Regional Business Development Manager,

United States Liability Insurance Group

Larry Warshaw, Client Relationship Manager, Carl Warren & Company

2:15 pm **BREAK**

2:30 pm **eGads: The Horrifying New World of eLoss and Cybertorts**

Mitchell A. Orpett, Esq., Tribler Orpett & Meyer, P.C.

Panelists:

Haralyn Isaac, Vice President-Claims, Great American Insurance Company

Chad E. Milton, Media Risk Consultants, LLC

Perry S. Granof, Esq., Managing Director, Granof International Group LLC

Richard Sheridan, Vice President of Claims, AXIS Pro

3:30 pm **BREAK**

3:45 pm **Collateral Source Doctrine - Today and Tomorrow**

Moderated by Gene Backus, Esq., Backus, Carranza & Burden

Panelists:

Charles J. Cole, Esq., Owen Gleaton Egan Jones & Sweeney

Paul M. Finamore, Esq., Niles Barton & Wilmer

Robert W. Hojnoski, Esq., Reminger Co., LPA

Maryanne Larsen, Vice President-Casualty Claims, Community Association

Underwriters, Inc.

5:00 pm **Closing Remarks**

5:15 pm **Cocktail Reception**

6:30 pm **Dinner**

TO REGISTER
See Attached Registration Form

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Leland Eugene (Gene) Backus is a native Nevadan and graduate of UCLA School of Law. He has been chief trial counsel or regional counsel on some of the largest complex cases in the country from the MGM Fire Litigation where he was appointed Liaison Counsel to the Federal Court and other mass tort cases including Agent Orange, asbestos, Dupont Hotel Fire Litigation, Pepcon Plant Explosion, Bone Screw Litigation, Yellow Brass Litigation, tobacco, diet drug, CityCenter and Yellow Brass. Mr. Backus has authored several articles in the field of litigation, including DRI and ABA. He has lectured on litigation and insurance topics throughout the country. He has helped educate judges and lawyers on civil rule practice. Mr. Backus has been selected as a Super Lawyer in general litigation for Nevada and the Mountain States, as well as being recognized as a Top Lawyer in Las Vegas. He is noted as a Preeminent A Rated Lawyer by Martindale Hubbell.

Charles J. Cole, a partner with Owen, Gleaton, Egan, Jones & Sweeney in Atlanta has successfully tried to verdict cases in the areas of professional liability, civil rights, employment, business disputes, premises liability, and personal injury. Recently, he has focused on litigating: professional liability actions; product liability actions; surety and fidelity bond claims; and insurance coverage disputes. Chuck is also an accomplished appellate lawyer. He has appeared as counsel of record in more than ten appeals which resulted in reported decisions, including three significant decisions relating to insurance producer liability. Chuck earned a bachelor's degree in Journalism from Auburn University, and a law degree from the University of Georgia.

John M. D'Amelio is an attorney with the law firm of Harvey Pennington, Ltd., based in Philadelphia, Pennsylvania. Harvey Pennington is a full service firm that has been serving regional clients with a strong reputation in Philadelphia for over 40 years. Mr. D'Amelio is a graduate of Lafayette College and Villanova University School of Law. Mr. D'Amelio has over 10 years of experience as a civil litigation attorney practicing in all levels of state and federal courts in both Pennsylvania and New Jersey. Mr. D'Amelio has particular expertise in representing national public utility companies in areas ranging from premises liability and auto carrier liability defense to contract interpretation and the enforcement of state and federal public utility codes. Since 2008, Mr. D'Amelio has been recognized as a rising star in Philadelphia's "Super Lawyers" annual publication based on his history obtaining favorable judgments in major jury trials and cost-effective settlements in hundreds of litigation cases. Most importantly, Mr. D'Amelio is an avid Philadelphia sports and culture fan, with a great love for his city and its history.

Chase W. Deits is currently Vice President, National Accounts Casualty Claims of Arch Insurance Company in Alpharetta, Georgia since 2006. Chase oversees the Arch NAC approved third party claims administrators, conducts claims audits, delegates authority on large claims, conducts due diligence on self-administered programs, handles regulatory issues and assists Arch underwriting. Prior to joining Arch, Chase was a Claim Manager for seven years with ESIS (ACE USA) managing eight liability teams for the Southeast Region, as well as handling Workers Compensation claims for Louisiana and Mississippi. His 27 year claims career also included positions at CIGNA and SAFECO. Chase received a B.S. in Business Administration from the University of South Carolina and his M.S.A. from Central Michigan University. He served in the United States Airforce, 1980-1985 and the Georgia Air National Guard, 1985-1996.

Paul M. Finamore is a member of Niles, Barton & Wilmer, LLP located on the Inner Harbor in Baltimore, Maryland. His litigation practice concentrates in first and third party claims including the defense of general liability, professional liability, and employment claims. He is admitted to practice in

the state and federal courts in Maryland and Washington, D.C., the U.S. Court of Appeals for the Fourth Circuit, U.S. Court of Appeals for the Federal Circuit, and the U.S. Court of Federal Claims.

Mr. Finamore has an AV- preeminent peer rating in Litigation, Insurance, and Labor and Employment. He has been recognized as a top attorney by Maryland SuperLawyers magazine annually from 2008 through 2102. He has been a recipient of the Golden Gavel Award from the Westfield Group of Insurance Companies. He is a member of Eagle International Associates, Inc., the Federation of Defense Corporate Counsel, the Defense Research Institute, and the Professional Liability Underwriting Society. Mr. Finamore has published articles in DRI's The Voice and the Federation of Defense Corporate Counsel's Employment Practices and Workplace Liability Section Newsletter.

Perry S. Granof is currently Managing Director of Granof International Group LLC, where he consults on insurance issues, provides expert witness testimony, and sits as an arbitrator/mediator, specializing in international and domestic Professional Liability exposures.

Mr. Granof's insurance career spans over 35 years, during that time he worked in-house and was duly elected as a Vice President and Claims Counsel of Chubb & Son Inc. In his former capacity, he oversaw a dedicated Specialty Claims team, and resolved thousands of Professional Liability cases, primarily in the area of Financial Institutions and multi-national exposures. He also authored and co-authored numerous articles that appeared in such publications as The Professional Liability Underwriting Society Journal, Juriste International, The Brief, The New York International Law Review, the Tort Trial & Insurance Law Journal and Mealey's Emerging Insurance Disputes. He has spoken extensively on Professional Liability insurance issues throughout North and South America, Europe, and the Pacific Rim at company and industry seminars, sponsored by such organizations as the American Bar Association (ABA), the American Conference Institute (ACI), C-5, the City Bar of New York, the Chicago Bar Association, the Euro-Legal Forum and the Professional Liability Underwriting Society (PLUS). He has also been quoted in numerous trade periodicals. Mr. Granof is global coordinator, co-editor and an author of the forthcoming D&O Global Desk Book to be published by the ABA in spring, 2014.

Mr. Granof is a member of the State Bar of Wisconsin, the Washington State Bar, the ABA, PLUS and the Chartered Institute of Arbitrators, where he currently enjoys Associate status. He currently serves as Chair of the ABA Torts Trial and Insurance (TIPS) Professionals' Officers' and Directors' Liability Committee, and is Past Chair of the TIPS International Committee. He was also the TIPS Liaison to the ABA Task Force on Financial Markets Regulatory Reform, and is a member of the PLUS Content Committees for the 2012, 2013 and 2014 PLUS Annual Meetings. Mr. Granof was elected to the Phi Beta Kappa honors society and graduated with a Juris Doctorate degree from the University of Wisconsin.

Jeffrey V. Hill is a partner at Hill & Lamb LLP (www.hill-lamb.com), an insurance and trial practice law firm in Portland, Oregon. He is a thirty year trial lawyer who concentrates his practice in the areas of complex insurance coverage, professional, fire, environmental and financial liability. Jeff received his undergraduate degree in economics from Washington State University in 1978 and his law degree from the University of Puget Sound in 1981. He is admitted to practice in all courts of the states of Oregon and Washington. He is a member of the Oregon Association of Defense Counsel, The International Associate of Defense Counsel, Defense Research Institute, The CLM and is a frequent contributor to insurance and trial related presentations around the United States and Europe. jhill@hill-lamb.com. 503-417-1104.

Robert W. Hojnoski is the Managing Partner of Reminger Co.'s Cincinnati and Fort Mitchell offices. He has developed an extremely diverse practice in the areas of civil and business litigation, primarily focused on the representation of medical and non-medical professionals (including lawyers, accountants, real estate, insurance and financial professionals); entrepreneurs and business owners; officers and directors; property owners and managers; product designers, manufacturers, distributors and retailers; non-profits; architects, engineers and contractors; private and commercial motorists and transportation companies; and various other individuals and businesses involved in disputes which are often complex and involve catastrophic damages.

Bob also has far reaching experience with respect to claims for personal injury, malpractice, professional liability, wrongful death, breach of contract, breach of fiduciary duty, fraud/misrepresentation, trademark infringement, discrimination, civil rights, premises liability, automobile/trucking liability, business/partnership dissolution, and various other tort, contract and statutory matters. Having handled to conclusion approximately 1,000 civil lawsuits in various state and federal courts across Ohio, Kentucky and Indiana, Bob has first-chaired more than 30 jury trials and approximately 60 arbitrations. He has also favorably disposed of numerous cases by way of dispositive motion and has successfully briefed and argued numerous meritorious appeals, including two cases which were heard by the Ohio Supreme Court. Bob earned his BS from Gannon University, cum laude and his JD from the University of Dayton School of Law, cum laude.

Haralyn Isaac is Vice President-Claims at Great American Insurance Company's Executive Liability Division. She joined the company in 2001. At Great American, Ms. Isaac handles multi-million dollar claims made against corporate directors and officers, breach of contract and bad faith claims brought against Great American and media related and data breach claims. In addition, she manages a staff of attorneys handling a wide variety of professional liability and other claims. Such claims include: shareholder securities claims brought against company management; various claims brought against public and private company directors and officers; employment suits; hospital professional liability claims; fiduciary claims; media liability claims; data breach claims; condominium and homeowner claims; and various claims brought against the Boards of non-profit entities. In addition to her claim handling and supervisory responsibilities, Ms. Isaac's duties at Great American includes a role on the division's steering committee, membership on the panel counsel task force, working with underwriters on policy language and interpretation, interacting with reinsurers and selecting and managing outside legal counsel.

Ms. Isaac has worked with lenders, investors and acquiring companies on their due diligence responsibilities. This work included the review and evaluation of companies' exposures, including environmental liabilities. She reviewed and assessed the environmental claims of the nation's largest insurance carriers, in conjunction with financial examinations conducted by State Departments of Insurance. She worked closely with the New Hampshire Department of Insurance on the run-off of the claims of the Home Insurance Company. This work involved approving settlements and overseeing management of the company's largest exposures. Additionally, during her tenure at Milliman, Ms. Isaac co-authored the Claims Function Process, Practices and Procedures Manual for the Conservation and Liquidation Division of the California Department of Insurance. In addition, she provided claims management oversight during the Division's move from Los Angeles to San Francisco. Ms. Isaac has a B.A. in Political Science/Business Administration from the University of Illinois at Urbana-Champaign and a J.D. from Loyola University of Chicago School of Law, where she served as a member of the Law Review.

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Maryanne Larsen is Vice President Casualty Claims for Community Association Underwriters, Inc. ("CAU"), Program Business for QBE Insurance Corporation. She manages a team of general liability and directors and officers liability adjusters specializing in claims involving Condominium Associations, Co-op Apartment Corporations and Homeowners Associations. Prior to joining Community Association Underwriters, Inc., Ms. Larsen was employed with Maryland Casualty and Travelers in various roles handling Construction Defect, Commercial Middle Market liability exposures, Medical Malpractice, Commercial Auto, Professional Liability, Employment Benefit Liability, ERISA, Discrimination and Workers Compensation. She has served as an instructor at Seton Hall University teaching the CPCU course "Insurance Company Operations."

She is experienced handling medicare and medicaid applications, private disability claims, ADA and Fair Housing claims, nursing home law and elder care and disability issues. She is a volunteer for the Homeless Advocacy Project working legal clinics providing legal services to the homeless.

Ms. Larsen is a graduate of Rutgers University where she earned a BA in Economics as well as a JD and MBA. She also attained her CPCU and CLMP designations. She is admitted to the NJ Bar. She is a member of the American Bar Association, the NJ State Bar Association and the Community Association Institute.

Chad E. Milton has enjoyed a long and distinguished career in all areas of insurance and risk management for media companies. Most recently, he was a founding partner of ThinkRisk Underwriting Agency—a General Managing Underwriter responsible for both underwriting and claim management of media liability insurance policies. Before creating ThinkRisk, he was Senior Vice President of Marsh—the national practice leader for media and intellectual property—where he was a resource to Marsh offices and clients on these issues. While at Marsh, he was twice named Power Broker for Media Entertainment by Risk & Insurance Magazine. Prior to this appointment in 2000, he was Senior Vice President, Claims and Marketing of Media/Professional Insurance, the nation's largest underwriter of media insurance. For more than 20 years at Media/Professional, Chad was responsible for managing libel, privacy and intellectual property litigation against all types of media. Among other things, he was responsible for claims connected to Media/Professional's office in London, and gained experience with litigation throughout the world. Chad began his media insurance career at Employers Reinsurance, joining Media/Professional in 1981.

Among other activities, Chad has been a founder and member of the executive board of the Libel Defense Resource Center in New York, chair of the Intellectual Property Law Committee of the American Bar Association's Section of Tort, Trial and Insurance Practice, and served on the editorial board of the E-Commerce Law Reporter. In addition, he has been a frequent consultant to media companies and associations on loss prevention and risk management. Before beginning his career in law and media insurance, he worked as a reporter, photographer and editor for a daily newspaper in Colorado. He is educated at Colorado College (Phi Beta Kappa), University of Missouri Graduate School of Journalism, and the University of Colorado School of Law. He is named in Who's Who in American Law, Who's Who in America and Who's Who in the World.

Jeffrey R. Neidle manages the Lawyers Professional & Real Estate Professional Claims Groups, all E&O claims including lawyers, realtors, insurance agents, cyberrisk/breaches and Design Professional Liability Claims for OneBeacon Professional Insurance. Prior to joining OneBeacon, Mr. Neidle worked for Hartford Financial Products and Chubb, where he was responsible for handling complex professional claims in a variety of areas including LPL, EPL and D&O. Prior to joining Chubb, he was in private practice in both Connecticut and Michigan where he specialized in civil litigation including employment defense, professional liability defense, coverage litigation and school law. He received his Juris Doctor from Northeastern University School of Law in Boston, MA and his Bachelor of Arts degree from The University of Connecticut. He is also an adjunct professor at the University of Connecticut School of Law.

Mitch Orpett, as Eagle's attorney representative for the State of Illinois, Mitch Orpett is a founding member and former managing director of Tribler Orpett & Meyer, P.C., a Chicago law firm serving the insurance and business communities. He was one of six lawyers who formed the firm in 1984. His practice is devoted to the defense of various professional and product liability claims and to the resolution of insurance and reinsurance disputes. He has been active in litigation, arbitration and other methods of alternative dispute resolution and has served both as advocate and arbitrator. He has been listed in all editions of Euromoney Publications' Guide to the World's Leading Insurance and Reinsurance Lawyers and in Who's Who Legal, Insurance & Reinsurance. He has also been named as an Illinois "Super Lawyer" and to the Illinois Network of Leading Lawyers, in recognition of his work as an insurance and reinsurance lawyer.

Mitch has devoted 35 years of service to the profession, holding numerous leadership positions and chairing several seminars for the American Bar Association, among others. He recently completed his three-year term on the ABA's Board of Governors, as well as its Finance and Audit Committees after serving for many years on its policy-making body, the House of Delegates. He was the chair of the ABA's Section Officers Conference, in which capacity he represented the approximately 240,000 members of the sections and divisions of the American Bar Association. Previously, he served as chair of the ABA's 30,000 member Tort Trial and Insurance Practice Section and of the ABA's Standing Committee on Continuing Education of the Bar. He was also vice chair of the ABA's Presidential Commission on the Unintended Consequences of the Billable Hour (United States Supreme Court Justice Stephen G. Breyer, honorary chair) and has been a member of the Federation of Defense & Corporate Counsel, the Illinois State Bar Association and the Chicago Bar Association. Mr. Orpett has been a frequent author and speaker on many topics dealing with insurance-related claims and litigation cost control for CLM (Bad Faith, Tort Liability and Coverage for Gun Violence) and the American Bar Association and has authored many articles, including "Reinsurance," a chapter in West Group's Law and Practice of Insurance Coverage Litigation. He has provided training and in-service presentations to a host of insurance companies and other industry groups pertaining to insurance and reinsurance issues and coverage and bad faith.

Mitch is a graduate of the University of Illinois, where he earned his bachelors and masters of arts degrees. He is a 1978 graduate of that institution's College of Law.

Beatrice A. Reale has focused a significant part of her career for over 30 years in commercial insurance, handling high exposure claims in a variety of jurisdictions including Florida, New York, Massachusetts, Rhode Island, New Jersey and California. Beatrice has been a guest speaker at the national TIPs convention, addressing best practices for Standard Operating Procedures for bars, restaurants and casinos, as well as CE sessions for insurance organizations in her community. She has been with United States Liability Insurance Group for most of her insurance career.

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Richard Sheridan is a Vice President of Claims for AXIS Pro. Rich oversees the company's claims stemming from its Miscellaneous E&O and Data Breach, Cyber Liability, and Technology product lines. Prior to joining AXIS Pro, Rich served in a similar role at ACE North American Claims in New York and New Jersey for over 10 years, and before that was a Complex Claim Director for Miscellaneous Professional Liability Claims at AIG Technical Services in New York. Before entering the insurance industry, Rich worked for 3 years as an associate for law firms in New York, and prior to that for over five years as an Assistant District Attorney in The Bronx, New York. Rich earned his JD from Fordham University School of Law and has a BA from the State University of New York at Albany.

Timothy W. Waldeck of Waldeck Law Firm located in Minneapolis, Minnesota, is licensed and practices law in both Minnesota and Wisconsin. He is a 1970 graduate of Bradley University and a J.D. graduate of Drake University in 1972. He is a member of the Hennepin County and Minnesota State Bar Associations; the Minnesota Defense Lawyers Association; the State Bar of Wisconsin; the Twin Cities Claims Association; and is AV rated by Martindale Hubbell. Mr. Waldeck has practiced exclusively in insurance defense throughout most of his career providing defense to both surplus lines and standard line carriers with primary emphasis in defense of products liability, professional liability, and clergy abuse claims.

Mr. Waldeck has been a presenter for continuing education for adjusters and continuing legal education for lawyers throughout the years, including the following: Discovery in Liquor Liability Cases-Minnesota CLE; Employers Coverage B Exposure in 3rd Party Claims- Minnesota Claims Association; Bad Faith Litigation in Minnesota and Wisconsin-Eagle International Association; Construction Coverage Issues-Eagle International Association; Evaluating and Negotiating of Claims-Eagle International Associates; and was most recently a presenter for the CLM Annual Conference 2011 Roundtable - Commercial Litigation: Two's Company, Three's a Crowd. In addition, he's a contributing author for Engineering Testimony published by the Biomedical Engineering through the University of Iowa. Mr. Waldeck has been involved in the trial of hundreds of lawsuits and has over 50 appellate court decisions from the State of Minnesota, State of Wisconsin and the 8th Federal Circuit. Mr. Waldeck is the current Chairman of Eagle International Associates, Inc.

Larry Warshaw is an Account Manager with Carl Warren & Company's Kansas City area office, helping insurer and self-insured clients improve results through proactive cost and litigation management. Previously, Larry practiced as an insurance defense lawyer with several jury trials and appellate cases to his credit before joining Employers Reinsurance, eventually becoming a claims Vice President with primary responsibility for insurance agents and brokers errors and omissions claims in Canada. In addition to his "day job," Larry provides entertaining CLE seminars at law firm retreats incorporating his insurance background as well as over 30 years as a professional magician (see www.MagiCLE.us).

**SEMINAR REGISTRATION DUE BY MARCH 19TH
TO REGISTER
See Attached Registration Form**