



# Eagle News

Issue X

December 2013

Eagle International Associates, Inc.  
PO Box 371510, Las Vegas, Nevada 89137-1510  
702-221-1399 [www.eagle-law.com](http://www.eagle-law.com)

## CHAIRMANS MESSAGE

By: **Tim Waldeck, Chair**  
**Eagle International Associates**

Dear Fellow Eagles:

With winter setting in, we have an opportunity to catch our breath after a very productive year of meetings and seminars. Kansas City was a very successful seminar with a wonderful turnout and the presentations and panel discussions were very good and well received by our industry friends. Seminars in Paris and London also were a great success and I, like some others, felt that there was a connection with our European counterparts that have opened some doors that will be beneficial to all Eagle members. 2013 I think will be remembered as providing numerous opportunities for Eagle members to share their time, not only with their fellow Eagles, but with potential clients.

Late this fall, while reading the business section of the Minneapolis Sunday paper, I discovered an article about a local law firm that was a member of a legal network. One of the lawyers was explaining the importance of this network to their firm and the benefit to their clients. It appeared from his description of the network that it was primarily law firm referrals and all business oriented. I thought that this was interesting that it was newsworthy not only to lawyers, but apparently to business readers of the Sunday newspaper. But it brought to mind two things. One, the importance of networking and two, a reminder of the competition faced for legal business. Eagle, like the network described in the Sunday paper, provides for firm to firm referrals, but significantly, we also provide introductions to our clients through our seminar presentations. We have

*(Continued on page 2)*



## IN THIS ISSUE:

**CHAIRMANS  
MESSAGE**

**P1**

**NOTE FROM THE  
PUBLICATIONS  
COMMITTEE**

**P2**

**MEMBER PROFILE**

**P3**

**FALL 2013 EVENTS**

**P5**

**REFERRALS**

**P7**

**ANNOUNCEMENTS  
AND ACCOLADES**

**P9**

**2014 EVENTS**

**P10**

## CHAIRMAN'S MESSAGE - *Continued from page 1*

cemented old relationships and opened the door to new clients as well. Most importantly, we have been able to introduce our fellow Eagle members to our clients. This makes Eagle much more unique than the network described in the Sunday paper.

2013 should be viewed as a year of opportunity and as we take a breather in this off-season, we should keep in mind what can be accomplished in 2014. Please do consider upcoming events and your participation and that of your clients. Finally, I can't help but think

that this is a great time to be an Eagle member and should you have contacts in those states that are not represented, please become active in soliciting their involvement.

Wishing you all the best for the holiday season and a most promising 2014.

Best wishes,  
Tim Waldeck

## NOTE FROM THE PUBLICATIONS COMMITTEE

By: John W. VanDenburgh, Esq.  
Chairman, Publications Committee

Happy Holidays to all Eagle members. The Publications Committee is pleased to announce that we have a new member, Jorge Angell from Spain. We are truly an international organization. The addition of Jorge to the committee should strengthen the connection between our members in the United States and our members in Europe; bring a European perspective to our publications; and help our organization maximize our ability to provide cross continent marketing and service opportunities to our members.

The Committee's first project of the New Year is the publication of a compendium setting forth

the procedure for securing out-of-state deposition testimony and for securing inter-continent deposition testimony. We are presently working on a template as to the type of procedural information that will be included in the publication and once that is developed we will be asking members to provide that information for their specific state or country. We plan on completing that publication early in the first quarter of 2014. Your assistance will be greatly appreciated.

If you have any suggestions, or are interested in joining the Publications Committee, please contact me at [jwv@nvnolaw.com](mailto:jwv@nvnolaw.com).



## MEMBER PROFILE

### *Frank and Terri Napolitani Las Vegas, Nevada*

It would be difficult to name two individuals who are more identifiable as the face of Eagle International Associates than Frank & Terri Napolitani. If there were an “adjuster” hall of fame Frank, the organization’s Executive Director, would be a first ballot lock based on his lengthy career working both for carriers and ultimately in his own business as an independent adjuster. Terri’s involvement with Eagle is more of a “second act” in a career of executive administrative management. The story of their contributions to Eagle is inextricably intertwined with fate and their love for each other.

In 1968, the man whose name is now synonymous with the title “adjuster” had never even heard of that career path. Out of the army, and newly returned to the states from a tour of duty in Vietnam, Frank’s parked car fell victim to a “hit and run”. He called his insurance agent expecting a check to magically appear. Instead of a check he got an adjuster who came out to look at the damage and investigate the claim. Frank, in his characteristically shy manner, struck up a conversation. He asked questions about the role of an adjuster and his interest was piqued. Frank needed a job and, as fate would have it, the then Hartford Insurance Group in New Jersey needed an Adjuster Trainee. The die was cast and over the next 10 years Frank advanced to Adjuster, Supervisor, Assistant Manager, Claims Manager and Regional Litigation Coordinator.

Frank next took a job in New York City as a Corporate Excess Casualty Supervisor with the newly formed AIG Excess Insurance Department responsible for cases in excess of a million dollars. Over the years

*By: John W. VanDenburgh, Esq.  
Napierski, VanDenburgh, Napierski & O’Connor*

he has worked at Skandia America Reinsurance Corporation as a Corporate Reinsurance Examiner/Auditor; as Claims Vice President at American Reliance Insurance Company in New Jersey where he developed their first Claims Manual for the then 103 year old company; and then in New York City as President and Chief Operating Officer of a start-up claims investigation arm for an international law firm, Adjusters Corporation of America (ACA).



ACA originally began as a two person start-up expanding to sixteen offices in the U.S., Toronto, London and Paris with over 100 employees generating multi-million dollar revenues through expansion of long-term relationships with international clients. During this time Frank was also a Lloyds adjuster for the Bloodstock syndicates for 9 years. Ultimately, Frank started his own adjusting company, Triad Professional

Adjusters (TPA), which was a Third Party Administrator primarily representing the London market and French insurers.

In 1983 Frank had begun handling claims as a Third Party Administrator for Club Med which was insured with Union des Assurances De Paris (UAP), France’s largest insurer. He was responsible for all litigation management for Club Med including assignment of defense counsel. UAP was purchased by AXA insurance in 1996. As of 1996 AXA had already formed a relationship with Eagle which had approximately 12 members at that time. They strongly encouraged Frank to become a member of Eagle based on its potential to provide an international network of adjusters and defense counsel. Eagle’s

*(Continued on page 4)*

**MEMBER PROFILE** - *Continued from page 3*

framework was ready made to service the needs of a truly national/international account such as Club Med. A significant problem, however, was that Eagle was missing counsel in a number of strategic states. In 1999 Frank was elected as Eagle's Executive Director and under his leadership, and with his commitment to recruitment, the organization has expanded to 43 states, 7 countries and 63 members.

Terri's involvement with Eagle was a bit more circuitous however, by the time she became involved, her life experience had made her uniquely qualified for her role within Eagle. Most members know that Terri and Frank moved from New York to Las Vegas in 1999. Many know that Frank and Terri married in 1987. Some may know that Terri and Frank first met on a New York City bus. Few know that for several years before moving to Las Vegas and becoming involved in Eagle, Terri worked in the movie and entertainment industry babysitting and pacifying some of the most egotistical and demanding actors, directors and entertainers of our time. It is no wonder then that she has been able to so graciously and flawlessly handle seminar planning and arrangements for our clients as well as the rarely demanding and never egotistical collection of Eagle trial lawyers and adjusters that form our membership.

Terri's career began as a legal secretary in Washington D.C. and continued as a legal secretary for the managing partner of a midtown Manhattan law firm. In 1984 the partner left the firm inviting Terri to join him in an entertainment based practice. In the late 1980's and 90's Terri worked with TriStar Pictures, Columbia Pictures and finally Savoy Pictures. She had to learn on the job and learn quickly, accepting new and varied responsibilities almost daily. Her experiences ranged from replacing a 12 person department responsible for Corporate Charitable Contributions to being in charge of operations for three corporate jets including scheduling, record keeping, coordination of all facets of private air travel and charters for industry executives and talent (actors, producers, directors) and acting as liaison between pilots and passengers. She was the "go to" person for any interactions with the corporate President,

meeting daily with senior management on a variety of corporate issues, and assembling materials for Board of Directors meetings. She was the confidential secretary for all corporate matters, including the sale of Columbia Pictures to Sony. As fate would have it, her experiences left her well prepared for her involvement with Eagle.

In 1999, following relocation to Frank's hometown of Las Vegas, Terri retired from her career in the entertainment industry and looking to keep busy she began working at Triad Professional Adjusters. As fate would have it, she volunteered to handle some of Eagle's administrative work. Her vast organizational and administrative experience proved invaluable and she became more and more involved in Eagle ultimately assuming the role she holds today as event coordinator, multiple committee member, administrator and facilitator. If you have a question, ask Terri. If you need something, ask Terri. Need to coordinate dinner for 100, call Terri. Trying to herd cats, call Terri. Her experience in smoothly handling the demands of corporate executives and movie stars has given her a perspective and experience that uniquely qualifies her as Eagle's go to person.

Frank and Terri's efforts have been invaluable in assisting Eagle in its evolution. Not only have they helped the organization grow in membership, they have helped channel its focus toward offering existing and potential clients valuable educational opportunities in the form of client targeted and regional seminars as a compliment to our biannual national/international programs. According to Terri, the client response to the regional and client specific seminars has been overwhelmingly positive and they offer the members who participate the rare opportunity to meet and network with industry leaders in an intimate and collegial environment. As Frank often points out, the single best way for a member to maximize the return on their membership is to participate in the various events held throughout the year.

Many thanks Terri and Frank for your continued service to our organization.

## FALL 2013 EVENTS

### *Kansas City - By: Steve Fields, Brinker & Doyen*

Eagle presented its conference entitled ***Claims Handling: The Good, the Bad and the Ugly*** in Kansas City, Missouri on September 11, 2013. Eagle member Dan Ripper discussed the issues surrounding Spoliation of Evidence and the risk associated with not maintaining records and videos pertaining to an incident. Eagle member Matt Schrader discussed Sudden Emergency and the Last Clear Chance Doctrine. Eagle member Jeff Hill moderated a panel on good faith/bad faith claims handling. The panelists included Konrad Hendrickson of ANPAC, Mike Mattix of Armed Forces Insurance, Amy Parker of Swiss Re and Larry Warshaw of Carl Warren & Company.

Eagle member Steve Kaufman discussed topics that included Subrogation, Contribution and Indemnity. Eagle member and co-chair of the seminar Brad

Russell discussed Judicial Estoppel for Civil Liability involving Claims and Bankruptcy. The seminar was concluded by a mediation panel moderated by Eagle member Clint Whitworth. Panelists included Nan Grube of AXIS Insurance, Cindy Khin of Medmarc Insurance, Jeff Lauersdorf of First Specialty and Westport Insurance, and Tom Meierant of Medical Protective.

Eagle members and guests then dined at the Intercontinental Hotel where the seminar was further discussed. Dinner included magic tricks by Eagle guest and panelist Larry Warshaw. Much appreciation goes to those involved in the planning of the seminar. The committee included: Terri Napolitani, Brad Russell, Stephen Fields, Jeff Hill, Patrick Bello, Matt Schrader, Mario Ciano and Clint Whitworth.

### *Paris - By: Terri Napolitani, Events Director* **“WE’LL ALWAYS HAVE PARIS” (Casablanca 1942)**

Eagle’s arrival back in Paris this fall was a triumphant event. Many U.S. members made the journey to join the European members from France, Belgium, Spain, The Netherlands and the U.K. for an extraordinary seminar – ***The Long and Ubiquitous Arm of Liability: D&O and Products***. Pierre Humblet was the emcee of the day introducing each presenter and topic. The seminar was presented with simultaneous translation. The morning session’s topics ranged from Coverage, Risk, Claims Handling, Bankruptcy, Conservatory Arrest, Misrepresentation, Nondisclosure, Allocation of Defense Costs, Current D&O Issues in the U.S. and a panel discussion on the Perspective of Insurers, Brokers & Risk Managers were presented in French by members – Eve Georges of Lebeau & Humblet, Simon Ndiaye of HMN Partners, Arnold Stendahl and Martina Smith of Van Steenderen Mainport Lawyers, Jorge Angell of L.C. Rodrigo Abogados, Sarah Xerri-Hannote of HMN & Partners and Jeff Hill of Hill & Lane. Yes, Jeff Hill spoke on current



D&O issues in the U.S. ***in French*** to a 90% French-speaking audience who applauded him with great enthusiasm! Way to go Jeff! The afternoon session – a mock trial – was presented in English by U.S. Eagle members Annarita McGovern of Owen Gleaton (Overview of U.S. trial system and Expert Witness); Tim Waldeck of Waldeck Law Firm (the Judge); Gene Backus of Backus Carranza & Burden, Burt Satcher of Owen Gleaton and Dave Abrams of Strongin, Rothman & Abrams (Plaintiff’s Counsel), John Egan of Rubin & Rudman, Mitch Orpett of Tribler Orpett & Meyer

*(Continued on page 6)*

## FALL 2013 EVENTS - *Continued from page 5*

and Paul de Lorimier of McKay, de Lorimier & Acain (Defense Counsel); John McKay of McKay, de Lorimier & Acain (Movant); and Juliette Vogel of HMN Partners (Nonmoving Party). Following the mock presentation, a panel discussion reviewing the demonstration was moderated by Juliette Vogel to panelists Jeff Brinker of Brinker & Doyen, John McKay, and Jeff Hill. Thanks to all Eagle members who invited their client guests to attend the seminar. There was an outstanding showing of guests from numerous companies such as ACE, AIG, AXA CS, AXA Belgium, AXA Global, AON, Marsh, Diot, Jacobs, RSA, TORUS, MMA, Amlin France, Gras Savoye, Zurich, Accor, Chubb, Catlin and others.

The audience was extremely appreciative of the subject matter that held their interests for the entire day. During a Champagne reception that followed, congratulatory gestures were shared among the guests and participants. Another smash hit for the **EAGLE PLAYERS!**

A warm and engaging dinner party was held the evening before the seminar at the Sofitel Paris Le Faubourg with Eagle members and spouses and client guests from AG Insurance Brussels, Markel International Nederland, ACE, AIG, TOTAL, AXA CS, Liberty, and Marsh. It was an impressive start to our fruitful European event.

## AND THE EAGLES LANDED IN MERRY OLE ENGLAND on October 14th

**By: Frank L. Napolitani, Executive Director**

The second phase of Eagle's 2013 European Fall Seminar was held on October 14<sup>th</sup> at **The Counting House** in London, a true Old London ambience venue with dark paneling and heavy drapes to compliment the Pub style bar creating a warm and relaxed atmosphere for the afternoon. We had 32 Eagle members and guests attend the seminar **NEW TALES FROM THE FRONT: The U.S. and Its "Uncommon" Insurance and Tort Law**. After my welcoming remarks, I turned the emcee role over to Simon Burley of Camford Sutton, Eagle's UK, Scotland and Ireland Independent Adjuster and Jeff Hill of Hill & Lamb, Vice Chair of Eagle. Seated on the first panel discussion on Bad Faith claims in the U.S. were Jeff Brinker of Brinker & Doyen and Craig Webb of James Ryan III & Associates. Mitch Orpett of Tribler Orpett & Meyers spoke on eLoss and Cybertorts and the final segment discussing high damages awards in sexual misconduct cases in the U.S. were panel members Gene Backus of Backus Carranza & Burden and Burt Satcher and Annarita McGovern of Owen Gleaton and was moderated by John Egan of Rubin & Rudman.

You know you've kept your audience's interest and attention when the questions start to flow after the presentations. Eagle members responded to several direct questions and scenarios from guests, a positive

sign that the topics the committee chose were very relevant to the audience. Guests were duly impressed, not only with the presenters and panel members, but by Eagle International Associates as an organization.

The presentation was immediately followed by a "Pub Grub" and cocktail reception, allowing our guests and members to continue the momentum generated during the seminar. Members easily socialize with the guests and spent valuable time with them in forging future relationships. The organization and venue selection by Terri and the hard work done by the Seminar Committee certainly paid off and all should be complimented on having a very successful seminar. A special thank you to Terri Napolitani for coordinating all logistical and presentation material (we would expect nothing less from her) and to Mitch Orpett who worked with the BILA (British Insurance Law Association) to develop the program and attendance, as well as Simon Burley and Kevin Wood of Camford Sutton Associates Limited, in inviting their UK clients to the seminar.

The London Seminar offered a great opportunity for our attending members to meet and greet prospective clients and will help us in the near future in developing European Regional Seminars within the next couple of years.

## REFERRALS

### July

We received our first assignment request today from Church Mutual. Although a conflict prevented us from accepting the assignment, it is good to know our firm is now on the radar thanks to Eagle. **Jason Campbell, Anderson Murphy & Hopkins**

Thanks to all who have laid the groundwork before. We received a new assignment from Church Mutual today. Eagle works. **John VanDenburgh, Napierski VanDenburgh Napierski & O'Connor**

I have received a new nursing home death case from General Star. Eagle does work. **Annarita McGovern, Owen Gleaton**

I met Rob Tameler from ALPS at one of our seminars after being introduced by David Hudgins who advised me ALPS was expanding into Tennessee and I should get to know Rob better. I have continued to follow up and renew my acquaintance with Rob at each seminar David invites him to. Today I received my first assignment from ALPS. Thank you David for introducing him to Eagle and to all those whose hard work putting together seminars makes interaction such as mine with Rob Tameler possible. **Dan Ripper, Luther-Anderson**

I am pleased to report a new employment law assignment from Church Mutual, defending a local church in an EEOC action. Thanks to all who work hard to develop and maintain our ongoing relationship with this good client. **Dave Hudgins, Hudgins Law Firm**

Today we received a new premises liability case from Mary Storm-Badeau at Church Mutual. Ditto David's remarks re thanks. Eagle Works! **Jack Storer, Swenson Storer**

Thank you to Dave Abrams for referring his partner to me to serve as local counsel defending a product liability case in Connecticut (at a really good rate to boot). **Jamie Sullivan, Howard Kohn**

I am pleased to report that we received another assignment from ALPS today. This is the third assignment in the relatively short period of time ALPS has been writing in Louisiana. Thank you again to Dave Hudgins for introducing ALPS to Eagle, and to the rest of the Eagles who keep ALPS engaged with our organization. **Jeff Clayman, James Ryan III & Associates**

We received a new Church Mutual file this week. Thanks again to all who laid the ground work. **John VanDenburgh, Napierski VanDenburgh**

One of the value components of Eagle membership is that we help each other with client information, introductions, and contacts. Yes, it was our pleasure to help our Missouri members, Steven Fields of Brinker and Doyen regarding their initiatives with Zurich Insurance NA. **Mario Ciano, Reminger Co.**

### August

Rob Anderson recommended our firm to act as local counsel for an insurance company being sued in a declaratory relief action in Nevada federal court. Thanks Rob. Thanks Eagle. **Gene Backus, Backus Carranza & Burden**

General Star has just assigned me a new presuit infant death nurse/midwife matter. Thanks, Tim for inviting Rob to my very first Eagle meeting! **Annarita McGovern, Owen Gleaton**

Thank you to Shea Conley for referring an Omaha attorney to me for help with issuance of a subpoena here in Virginia. It appears that her issue may be informally resolved without the need for my assistance, but I have advised her that I will be available whenever she may need some help. This kind gesture is a good example of the Eagle network in action. **Dave Hudgins, Hudgins Law Firm**

(Continued on page 8)

## MORE REFERRALS

### August - Continued from page 7

My heartfelt thanks go out to JEFF HILL for his referral of a major insurer seeking counsel for a matter in Virginia. **Dave Hudgins, Hudgins Law Firm**

I would like to thank Peter Miller and all the other Eagles for a new assignment of a clergy misconduct case from Church Mutual. **Dave Thomas, Rutledge Manion**

I'm pleased to report the assignment of another ALPS matter—defending an insurance agent in a professional liability matter. ALPS has been a great client so far. I owe Dave Hudgins a drink (domestic beer or well liquor). **Jeff Clayman, James Ryan III & Associates**

We have received two new assignments from Kathy Koehler of Church Mutual to defend Church Mutual against claims brought by medical providers who were denied payment by Church for injuries allegedly caused by a motor vehicle accident. Those trips to Merrill have proved to be very beneficial. Eagle works!!! **Stan Sliwa, Sliwa & Lane**

We would like to thank Peter Miller and Dave Abrams for the assignment in Punta Cana, Dominican Republic for a Club Med investigation. **Mike Zoovas, Zoovas, Zoovas & Associates**

### September

Thanks to John Egan for a referral of a construction claim on behalf of Legal Seafoods! **David Pennington, Harvey Pennington**

Another big thanks to John Egan for his UCC (United Church of Christ) efforts. I received a new assignment last week. This one came from the Cleveland office of York. Fred is involved but I think because there was a suspicion this abuse claim was not covered, it is handled by Clint. Thanks as always for all your efforts that put this matter on my desk. **Jeff Hill, Hill & Lamb**

Thanks to our new potential member from Iowa, Bob Waterman of the Lane & Waterman LLP firm and who attended our Kansas City regional meeting for giving us an opportunity for representing a business/

contract client needing services in Northwest Ohio. **Mario Ciano, Reminger Co.**

I just received a new assignment from Peter Miller. This is great timing with KC trip on horizon. It reinforces why we put these trips together. **Dan Farrell, Farrell Claim Services**

I am pleased to advise that I have received an assignment from Hanover as a result of the good work of Dan Ripper, as well as having a chance to spend some time with their representative at the Chicago meeting. We have done work for Hanover, but never out of the Michigan office, and this assignment of a new legal malpractice action is appreciated. **Tim Waldeck, Waldeck Law Firm**

### October

I am pleased to advise that I have received two new cases in the last month from Frank McLaughlin at Generali. Much thanks to the great efforts of Eagle and David Abrams, individually. **David Macdonald, Macdonald Devin**

I just received a call from Harlan at Professional Risk Management Services who attended the Eagle

seminar in Richmond referring a new psychiatric malpractice defense file to our office. Patience pays and Eagle works! **Brad Russell, Sanders Warren & Russell**

I want to thank Peter Miller for a new referral for Sentry Insurance. **Dan Farrell, Farrell Claim Services**

## MORE REFERRALS

### November

I want to express our thanks to Paul de Lorimier with the McKay de Lorimier Law Firm for his recent assignment to us on a Church Mutual case. Thanks again Paul! **Chris Koning, Koning & Associates**

The Reminger Firm thanks David Macdonald of Macdonald Devlin PC for his valuable advice regarding choosing an effective mediator in Dallas. **Mario Ciano, Reminger Co.**

I would like to thank Mario Ciano and John Egan for their work with York Services and The Insurance Board. I recently received another assignment to defend an employment liability claim. **Tim Waldeck, Waldeck Law Firm**

Thank you to Gene Backus for the referral of an assignment to obtain a court order for the issuance of

subpoenas for production of out of state records. It is much appreciated. Also, thank you to Scott Kidder, president of Colonial Adjustment, Inc., who referred us to Vermont counsel to obtain an out of state deposition subpoena in Vermont. **David Abrams, Strongin Rothman & Abrams**

John Egan was most kind to provide advice on a family issue in Massachusetts. **George Lieberman, Vetter & White**

We have received our first Church Mutual Insurance Company case and we extend our thanks to all of those who have been involved in cultivating this client. **David Pennington, Harvey Pennington**

## ANNOUNCEMENTS AND ACCOLADES

**Vetter & White**, Providence, RI, ranked as a Tier 1 law firm for the State of Rhode Island in the 2014 Edition of U.S. News-Best Lawyers "Best Law Firms," is pleased to announce that its partner **George E. Lieberman**, a Martindale-Hubbell AV preeminent rated attorney, has been named for the tenth consecutive year as one of the best lawyers in the United States in the field of Commercial Litigation, and has again been recognized as one of the best U.S. Lawyers in the field of Litigation-Real Estate, and also as a Super Lawyer in the area of business litigation by the New England Super Layers Magazine for the seventh consecutive year.

Congratulations to **John Cuttino** of Turner Padgett Graham & Laney in South Carolina who was elected 2d Vice President of DRI-The Voice of the Defense Bar at the DRI Annual Meeting in October. John will serve as President of DRI in 2016-2017. DRI has 22,000 members, and is the world's largest organization of attorneys who defend the interests of businesses and individuals in civil litigation.

Mike Zoovas of **Zoovas and Zoovas & Associates** located in Sarasota Florida is a Licensed Private Investigation Firm and have been Eagle members for 20 years. For the past 10 years they have extended their investigation services to performing expert witness work in Premise Liability/Negligent Security/Crime Prevention. Michael Zoovas has handled over 100 cases to date and is recognized not only in Florida but has been retained in Georgia, Maryland and South Carolina. Most of his cases have involved murder, rape and other high liability matters with Philadelphia Insurance and Zurich Insurance being a couple of his clients. Should any Eagle have a need for an expert witness in this field anywhere in the country, get in touch with Mike Zoovas for assistance.

Marc Sheiness recently restructured his firm in Houston. The new name of the firm is **Sheiness, Glover & Grossman, L.L.P.** Marc continues to concentrate his practice in Insurance Defense including Professional Malpractice, Products, and Bad Faith.

## MORE ANNOUNCEMENTS AND ACCOLADES

The **Bledsoe Law Firm** is pleased to announce that **Rich Diestel** and **James Treppa** have been named **2013 Super Lawyers** and **Alison Crane** has been named a **2013 Top Woman Attorney** in Northern California by Super Lawyers Magazine. Congratulations to Rich, Jim and Alison!

### Accolades from Client Guests from the Kansas City seminar:

*I wanted to thank you and the Eagle International Associates for the excellent program and dinner yesterday. The program was informative and engaging. The panel members and the discussions surrounding the same were interesting and caused me to exam some of my mediation tactics. The social hour enabled me to meet counsel and independent adjusters that I wouldn't have met otherwise. Dinner*

*and Larry's magic trick were the perfect end to the day. I look forward to someday seeing Mario's performance as a judge.*

*Best Wishes and Safe Travels,*

**Shannon Smith, Meadowbrook Insurance Company**

*What a great event!*

*I truly enjoyed the invitation to network, listen and also share.*

*THANK YOU for your hospitality.*

**Konrad Hendrickson, ANPAC**

*Thank you, Terri, for all of your efforts. The seminar was very well done, and I appreciate the opportunity to be a part of it. I hope it was as beneficial for the hosts as for the attendees . . .*

**Larry Warshaw, Carl Warren & Company**

## 2014 EVENTS - MARK YOUR CALENDARS



### MARCH 26 - PHILADELPHIA, PENNSYLVANIA

Venue: Le Meridien Hotel  
Seminar Topic: Bad Faith, Cyber Torts and Collateral Source

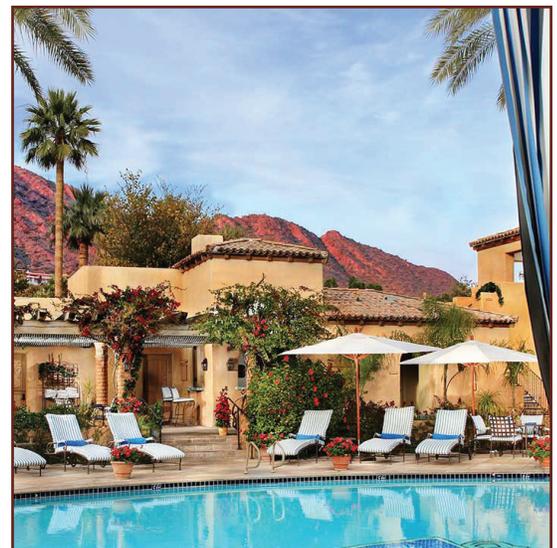
Schedule:  
1PM Half Day Seminar  
5:30PM Cocktail Reception  
7:00PM Dinner

### MAY 8-9 - SCOTTSDALE, ARIZONA

Venue: Royal Palms Resort  
Golf: Phoenician Golf Club  
Seminar Topic: Defending Catastrophic Claims & Senior Citizen Premises Liability

May 8 Schedule: Afternoon Member Meetings  
7PM Reception  
8:30PM Dinner

May 9 Schedule:  
8AM Half Day Seminar  
12PM Golf



## 2014 EVENTS - MARK YOUR CALENDARS



### JUNE 17-18 - MERRILL, WISCONSIN

Venue: Church Mutual Insurance Company  
 Hotel Venue: Jefferson Street Hotel  
 Seminar Topic: To Be Announced  
 June 17 Schedule:  
     6PM Reception and Dinner  
 June 18 Schedule:  
     8:30AM Half Day Seminar

### SEPTEMBER 19 - ATLANTA, GEORGIA

Venue: Turner Field  
 Hotel Venue: Renaissance Atlanta Midtown Marriott  
 Seminar Topic: To Be Announced  
 Schedule:  
     1PM Half Day Seminar  
     5PM Reception and Dinner  
     7:30PM Atlanta Braves vs. New York Mets



### OCTOBER 16-17 - NEW YORK, NEW YORK

Program Venue: Convene at 32 Old Slip, Downtown  
 Hotel Venue: Gild Hall - A Thompson Hotel  
 Dinner Venue: Delmonico's  
 Seminar Topic: To Be Announced  
 October 16 Schedule:  
     7PM Reception  
     8:30PM Dinner  
 October 17 Schedule:  
     8AM Half Day Seminar  
     1PM Luncheon

Look for a new section in the Spring 2014 Edition on Current European matters

**BEST WISHES FOR A HAPPY, HEALTHY AND PROSPEROUS 2014!**

**Meilleurs vœux pour un heureux, sain et prospère 2014!**

**Los mejores deseos para un feliz, saludable y próspero 2014!**

**Beste wensen voor een gelukkig, gezond en voorspoedig 2014!**