

EAGLE INTERNATIONAL ASSOCIATES, INC.

Presents Its Fall 2006 Conference

**SOPHISTICATED CLAIMS PRACTICES:
FROM IMPACT TO RESOLUTION**

Directed to claims professionals responsible for managing and handling the most serious personal injury cases, this seminar brings together top insurance industry experts, world-renowned physicians and pre-eminent attorneys to provide you with practical skills and advanced knowledge of how to handle every aspect of the claim, from inception or impact, to resolution. Topics include defending catastrophic injury claims, differentiating real vs. feigned closed head injuries, and debunking false claims of post traumatic stress disorder. Jury consultants will discuss the benefits and ever growing need for conducting mock trials, focus groups and witness training; learn not only how to do it, but why do it. Additionally, nationally recognized experts will illustrate modern methodologies and technologies in accident reconstruction, advanced techniques in alternate dispute resolution, and guidelines for avoiding bad faith claims.



OCTOBER 20, 2006

W NEW YORK HOTEL

541 Lexington Avenue

New York, New York

Eagle International Associates Inc.

(www.eagle-law.com)

Eagle International Associates is a global network of independent law firms, adjusters and claims related service providers throughout the United States, Canada, Europe and South America. Eagle members are dedicated to providing insurance companies and self-insureds with the highest quality legal and adjusting services for competitive and fair compensation. As members, we are committed to the highest ethical standards and act with professionalism and civility in all our endeavors. Eagle members exceed their clients' expectations for quality and service. At every opportunity, we promote the use of Eagle and its members and refer existing relationships through active participation in Eagle's meetings, programs and seminars.

While the concept of a network is not new, the Eagle network is unique for a number of reasons: Members are held together, not by contract, but by the common goal of service. Members offer the advantages and facilities of a global organization with the individual attention and the local knowledge that are generally expected from a small firm. Members do not incur referral fees, nor is there any additional cost to the client for utilizing any members of the network.

Eagle members strive to meet the needs of many clients who want the benefits of small to medium size firms, but need the extensive resources throughout the country and sometimes the world.

Eagle International Associates, Inc. does not itself render any legal or adjusting services.

Members of Eagle are independently engaged in handling litigation and/or claims focusing on major areas such as Professional Liability, Environmental Liability, Products Liability, E&O and D&O, Toxic Tort, Premises Liability, Travel and Hospitality, Automobile and Truckers Liability, Medical Malpractice, Coverage Evaluations and General Liability.

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SPEAKERS

David Abrams is a founding partner of STRONGIN ROTHMAN & ABRAMS, LLP. Mr. Abrams has over twenty years of civil litigation experience, including significant trial experience in the State and Federal Courts of New York and New Jersey. Areas of concentration include sports and recreational injury litigation, products liability, transportation/trucking, hospitality industry litigation, premises and premises security liability, construction site accidents, insurance coverage, and commercial litigation. Since 1996, Mr. Abrams has served as national coordinating counsel for Club Mediterranee, S.A.'s insured litigation in the United States. Long an advocate of alternate dispute resolution, Mr. Abrams has represented self-insured clients and insureds in dozens of court-mandated and private mediations and arbitrations. Mr. Abrams is a contributing author to the legal treatise Products Liability in New York, Chapter 8, "Defending the Design Defect Case: Strategic Considerations," published by the New York State Bar Association in 1997. Additionally, Mr. Abrams has lectured on a variety of civil litigation topics at Bar Association seminars and before professional organizations. He is Chairman and a member of the Board of Directors of Eagle International Associates, Inc.

Jerry Austry, a native of Chicago, Illinois, attended Western Michigan University with a baseball scholarship and majored in Business Administration. He was captain of the baseball team that won 33 straight mid American Conference baseball games and qualified for the college world series two out of the three years he was on the varsity team. After graduation he spent many years in manufacturing in the sporting goods business concentrating in golf. In June 1994, he purchased Wareham and Associates in Fort Worth, Texas. The past 12 years he has concentrated his efforts developing the structured settlement business providing financial services and education to attorneys and claims managers across the country. The last four years Jerry has been on the Board of Directors of the National Structured Settlement Trade Association. The trade association concentrates its efforts to protect the Tax Free status of a structured settlement. This organization is the only one of its kind with membership that includes, structured settlement brokers, Life Insurance Companies that issue the annuity contracts and the Property and Casualty companies that use the product and make up the Structured Settlement Industry. Mr. Austry is a long time member of Eagle International Associates, Inc.

Bruce Boyd began his trial consulting career in 1987. Since then, he has worked on several hundred cases throughout the United States and Canada. Boyd is known for his ability to identify case strengths and weaknesses in order to fashion effective trial themes and strategies. He has extensive experience in most areas of litigation, including insurance bad faith, medical malpractice, contract, employment, toxic tort, securities matters, intellectual property and lender liability. He has broad experience in class action litigation for both plaintiff and defense. He has given numerous CLE presentations and addresses on a variety of topics, including Jury Selection, Elements of Jury Persuasion, Witness Preparation, and Opening Statements and Closing Arguments. He has served on the faculty of the prestigious Federation of Insurance Corporate Counsel's college. Boyd holds a master's degree from City University of New York's Hunter College and a bachelor's degree from Nebraska Wesleyan University. He is a member of the American Society of Trial Consultants.

John G. Carroll is Vice President and Claim Counsel at General Star Management Company, the managing general agent for its affiliated Excess and Surplus Lines Property and Casualty Insurers, General Star Indemnity Company and General Star National Insurance Company since 1993. Mr. Carroll has worked for General Star since 1987 as a Claims Examiner, Specialty Supervisor, Home Office Examiner and Home Office Legal Examiner. Prior to his tenure with General Star, Mr. Carroll was a Claims Supervisor, Litigation Adjuster and Claims Adjuster handling Property and Casualty losses for Liberty Mutual Insurance Company from 1978 to 1985. He received his Juris Doctor Degree in 1990 from Quinnipiac College School of Law – Successor of University of Bridgeport School of Law, a Master of Science Degree in Biology in 1977 from Fordham University and a Bachelor of Science Degree in Biology in 1975 from Manhattan College. Mr. Carroll is admitted to the Connecticut Bar and New York Bar. He is admitted to the U.S. District Court for the Southern District of New York. He is a member of the American Bar Association, Connecticut Bar Association and the New York State Bar Association as well as the Federal of Defense and Corporate Counsel, Excess and Surplus Lines Claims Association and the Loss Executive Association. Mr. Carroll was a part time faculty member at the University of Connecticut – Adult Continuing Education – Instructor CEBS Business Law for the Fall Semester 1993.

Michael T. Coutu is a senior attorney at Sliwa & Lane in Buffalo, New York. Mike obtained his undergraduate degree (Environmental Studies and Political Science) from the University of Vermont, and his legal degree from the Northwestern School of Law of Lewis & Clark College where he also earned a Certificate in Environmental and Natural Resources Law. Mike also completed trial school at the National Institute of Trial Advocacy and holds a certificate in Alternative Dispute Resolution from Cornell University's School of Industrial and Labor Relations. He is admitted to practice in the New York State Courts and the U.S. District Court for the Western District of New York. He concentrates his practice in the representation of transportation companies, and the defense of corporations and individuals involved in tractor-trailer, complex motor vehicle, product liability, and construction related litigation. He has spoken on varied legal issues at programs sponsored by the International Young Lawyer's Association, the New York Bar Association, and other entities. Mike is a member of the New York State and Erie County Bar Associations, as well as a member of Eagle International Associates, Inc.

Ellen L. Gandle, M.D. is currently in the private practice of general, child and adolescent and forensic psychiatry in New Orleans, LA. She is a Clinical Assistant Professor in the Department of Psychiatry at Tulane University School of Medicine where she served as Director of Child Psychiatry and the Law from 1999-2006. She is a 1989 graduate of Tulane University School of Medicine. She completed her residency in general psychiatry at Ochsner Foundation Hospital in 1993 where she was chief resident during her fourth year. She completed a child and adolescent psychiatry fellowship at Tulane University School of Medicine in 1995 and a forensic psychiatry fellowship at LSUMC in 1996. Dr. Gandle is Board certified in general, child and adolescent, and forensic psychiatry. She has served as Treasurer for the New Orleans Psychiatric Association and as Chairperson of the Law and Psychiatry committee for the Louisiana Psychiatric Medical Association. She is a member of the Louisiana Children's Code committee workgroup on competency to stand trial and the Law and Psychiatry Institute. Dr. Gandle's primary area of interest is juvenile and adult forensic psychiatry.

Mark E. Hennessy, is the Senior Director of Claims for Rite Aid Corporation. Rite Aid has over 3300 stores in 27 states. He is responsible for the management of the general liability, pharmacy liability, product liability, and automobile liability exposures for the corporation. He has over 25 years of experience in the industry having worked for commercial insurance carriers, excess carriers, and third party administrators in addition to his current position within the legal department at Rite Aid.

William Kobokovich, Jr. is a Vice President and Associate Group General Counsel for St. Paul Travelers. Mr. Kobokovich graduated from Dartmouth College in 1976 and obtained his JD Degree from the University of Maryland - School of Law in 1979. From 1979 to 1994, he was in private practice with a Baltimore, Maryland law firm, specializing in insurance defense litigation. Mr. Kobokovich went in-house to USF&G Insurance Company in 1994 and after USF&G's acquisition by St. Paul in 1998, was asked to lead the group that manages all of St. Paul's extra contractual litigation nationwide. Since the merger of St. Paul and Travelers in April 2004, Mr. Kobokovich's responsibilities include management of commercial lines and personal lines extra contractual litigation nationwide. Mr. Kobokovich remains active in the Maryland legal community and directly handles the defense of extra contractual litigation against St. Paul Travelers in the State of Maryland.

Michael J. Kuzel is a Managing Engineer in Exponent's Vehicle Engineering practice. Prior to joining Exponent, he spent several years with a Phoenix, Arizona firm where he was a consultant in the areas of accident reconstruction and human factors. Mr. Kuzel specializes in accident investigation/reconstruction and human performance/behaviour as a role in accident causation. To compliment his engineering degrees, Mr. Kuzel has received training regarding the analysis of vehicle damage, vehicle component failure, and the download and analysis of electronic crash module data. Mr. Kuzel's education and training allows him to address issues such as accident severity/causation, component/product defects, visibility and lighting, and human performance/behaviour as a role in accident causation. Mr. Kuzel has conducted hundreds of low-speed crash tests, vehicle component tests, and restraint system tests. Mr. Kuzel has experience using computer programs and simulations in accident reconstruction and human factors analyses. He has been qualified to testify in State and Federal Court as an accident reconstruction expert, human factors expert, and vehicle defects expert. Prior to his career in the field of accident investigation, Mr. Kuzel held several positions in the industry. As a biomechanical engineer, he assisted in the development, sales, and marketing of a medical device that assessed cervical spine motion. As a research engineer in a mechanical testing laboratory, he conducted testing of orthopaedic constructs and instruments, and participated in research projects related to design and testing of new orthopaedic devices. As a clinical engineer, he acted as a technical consultant to client hospitals in the areas of equipment management and analysis, system acquisition and implementation, and quality assurance. Mr. Kuzel received his M.S., Industrial Engineering (Human Factors emphasis) from Arizona State University in 2000 and his B.S.E., Bioengineering (Biomechanics emphasis) from Arizona State University in 1993.

Robert J. McCaffrey, Ph.D., ABPN received his Ph.D. from the University of Georgia in 1979. From 1980 – 1983 he was a Postdoctoral Fellow in Clinical Psychology & Clinical Neuropsychology. In 1983, Dr. McCaffrey joined the Clinical Training Program in the Department of Psychology, University at Albany, State University of New York where he is currently a tenured full professor and director of the neuropsychology laboratories. He has published over 100 peer reviewed journal articles and six books, including *The Practice of Forensic Neuropsychology: Meeting Challenges in the Courtroom*. Plenum Press, 1996. Dr. McCaffrey is the Editor-elect of *Archives of Clinical Neuropsychology*, the official journal of the National Academy of Neuropsychology. He also serves on the editorial board of *Neuropsychology Review*. Dr. McCaffrey is the past president of the American Board of Professional Neuropsychology, the Division for Neuropsychology of the New York State Psychological Association and the National Academy of Neuropsychology. He is a Fellow of the National Academy of Neuropsychology and the American Psychological Association through Division 40, Clinical Neuropsychology. Dr. McCaffrey is a board certified clinical neuropsychologist with Albany Neuropsychological Associates. His major research and clinical interests are in the areas of traumatic brain injury, posttraumatic stress disorder, and environmental toxicants (PCBs and lead).

Frank McLaughlin, JD CPCU ARM is Senior Vice President and Chief Claims Officer of Assicurazioni Generali -US Branch in NYC. Mr. McLaughlin also runs US Operations for Generali Claims Solutions, a third-party administrator managing litigated claims on behalf of domestic and foreign clients. With nearly 20 years experience in the insurance industry and private litigation practice, Mr. McLaughlin has mediated over 220 complex litigated matters and has trained dozens of claim examiners in various ADR techniques. Prior to joining Generali, Mr. McLaughlin was instrumental in establishing Riverstone Claims Resources, (Manchester, NH) as the largest construction defect claim operation on the East Coast and later managed that company's Toxic Tort Unit. His extensive background includes primary, excess and reinsurance claims operations with domestic and international insurers, as well as third-party administrators, and he has managed nearly every variety of commercial liability claim, including, aviation, automobile, trucking, hazardous waste, asbestos, products, professional lines, errors and omissions, mass tort, pharmaceuticals and coverage litigation. Mr. McLaughlin has extensive audit experience and has led numerous audit teams, both in the United States and in Europe. Mr. McLaughlin graduated Rutgers Law School – Newark in 1994, where he served as the Book Review Editor of the Rutgers Law Review. He has a degree in History from Providence College and earned his CPCU and ARM degrees whilst a claims trainee at American Reinsurance in Princeton, NJ.

PROGRAM

Friday, October 20, 2006

- 8:00 a.m. **Continental Breakfast**
- 8:45 a.m. **Conference Registration/Check-In Badge Pick Up**
- 8:55 a.m. **Welcoming Remarks**
David Abrams, Chairman
- 9:00 a.m. **Successfully Defending Catastrophic Claims: An Overview**
Michael Coutu, Esq., Sliwa & Lane
- 9:15 a.m. **The Use of Human Factors in Accident Reconstruction**
Michael J. Kuzel, Managing Engineer, Exponent Failure Analysis Associates
- 10:00 a.m. **Defending Traumatic Head Injury Cases**
Robert J. McCaffrey, Ph.D., ABPN
- 10:45 a.m. **Post Traumatic Stress Disorder: Real or Imagined?**
Ellen L. Gandle, M.D.
- 11:15 a.m. **Networking Break**
- 11:30 a.m. **Advanced Techniques of Alternative Dispute Resolution (Panel Discussion)**
John G. Carroll, Esq., Vice President and Claim Counsel, General Star Management Company
Mark E. Hennessy, Senior Director of Claims, Rite Aid Corporation
Frank McLaughlin, Esq., Senior Vice President and Chief Claims Officer Assicurazioni Generali, US Branch in New York City
Jerry Austry, Principal, Austry & Associates
David A. Abrams, Esq., Strongin, Rothman & Abrams (Moderator)
- 12:30 p.m. **Lunch**
- 1:45 p.m. **Extra Contractual Liability: Rolling with the Changes**
William Kobokovich, Jr., CP, National Extra Contractual Group Counsel, St. Paul Fire & Marine Insurance Company
- 2:30 p.m. **Maximizing Your Defense: Trial Consulting from before ADR to Post-Verdict Analysis**
Bruce Boyd, Sr. Consultant, Tsongas Litigation Consulting
- 3: 30 p.m. **Putting It All Together: Successfully Defending Catastrophic Claims**
Michael Coutu, Esq., Sliwa & Lane
- 3:45 p.m. **Closing Remarks and Farewell Coffee**

Note: Certificates of attendance will be provided to each attendee for CE and CLE accreditation. Attendees are responsible for applying for and obtaining CE and CLE credits from their respective states, if available.

SEMINAR REGISTRATION FORM

Register by October 6, 2006

Please complete a separate Registration Form for each attendee

Name _____

Preferred First Name for Badge _____

Title _____

Firm/Company _____

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City _____ State _____ Zip _____

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Fee

Full Day Seminar \$150
(Includes continental breakfast and lunch)

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Terri Napolitani
Eagle International Associates, Inc.
Telephone: (888) 313-2661 (in the U.S.)
(702) 221-1399 (outside the U.S.)
Fax: (702) 871-4966
E-mail: terri.napolitani@eagle-law.com

HOTEL ROOM RESERVATION FORM

Hotel Room Reservations Due by September 25, 2006

A limited number of hotel rooms at the W New York Hotel are available at a group rate of \$369 for the nights of October 18 - 21, 2006. For more information about the W New York Hotel, please visit their website at www.starwoodhotels.com. **All hotel room reservations, and any changes thereafter, are to be made through Eagle International, not the hotel.** Please call Terri Napolitani (888-313-2661) with any questions.

RESERVE EARLY . . . SPACE IS LIMITED.

Check In time is 3:00 p.m. and Check Out time is 12:00 p.m.

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